riscogroup.com



VUpoint Network Video Recorder



Models: RVNVR040020/ RVNVR04002P/ RVNVR080020/ RVNVR160020



Installation Guide





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Installation Guide

Safety Precautions

These instructions are intended to ensure that the user can use the product correctly to avoid danger or property loss.

WARNINGS:

- Installation or usage of this product that is not in accordance with the intended use as defined by the supplier and as described in the instructional materials can result in damage, injury, or death.
- Make sure this product is not accessible by children and those for whom operation of the system is not intended.
- All installation and operation should conform to your local electrical safety codes. The power shall conform to the requirement in the SELV (Safety Extra Low Voltage) and the Limited power source is rated 12V DC in the IEC60950-1.
- If the device is permanently connected to an electrical power supply, then the connection should include an easily-accessible disconnection device, such as a circuit breaker. Do not connect the two power supplying sources to the device at the same time; it may result in device damage!
- Do not ever attempt to repair your device by yourself, as doing so could result in damage, injury or death always contact your installer / supplier agent for service.

CAUTIONS:

- Make sure the power supply voltage is correct before using the NVR.
- Do not drop the NVR or subject it to physical shock.
- To avoid heat accumulation, good ventilation is required for a proper operating environment.
- Keep the NVR away from water and any liquid.
- While shipping, the NVR should be packed in its original packing.

<u>NOTE</u>: We assume no liability or responsibility for all the fires or electrical shock caused by improper handling or installation. We are not liable for any problems caused by unauthorized modification or attempted repair.

Introduction

Thank you for purchasing the RVNVR040020/ RVNVR04002P/ RVNVR080020/ RVNVR160020 Network Video Recorder.

This Quick Start Guide will help you become familiar with your NVR in a very short time.

Components and Accessories

NVR:



Installation Guide

4/16 Channel NVR Rear Panel Components



Figure 1 RVNVR040020/RVNVR160020 NVR Components

4 Channel PoE NVR Rear Panel Components



Figure 2 RVNVR04002P Components

8 Channel PoE NVR Rear Panel Components



Figure 3 RVNVR080020 NVR Components

HDD Installation



Shut down the device and then unplug the power cable before you open the case to replace the HDD!

All figures listed below are for reference only!

For first time installation, please check if the HDD was previously installed. Please use HDD of 7200rpm or higher.



① Loosen the screws on the bottom of the chassis.



② Align the HDD with the four holes in the bottom.



③ Turn the device upside down and then secure the screws (supplied) firmly.



④ Connect the Data cable and power cable to the HDD and the mainboard respectively.



⑤ Put back the cover and then attach the screws to the rear panel. The installation is complete.

NVRs and the RISCO Cloud Installer Application

The RISCO Cloud Installer Application provides an interface to your NVR. This enables you to add an NVR or edit an existing one.

<u>IMPORTANT</u> – An NVR must first be physically installed before adding the NVR to the system.

Adding an NVR

To add an NVR:

1. Log into the RISCO Cloud Installer Web Interface (for instructions, refer to the RISCO Cloud Quick Installer Guide).

RIS C	SITE:	¢ S COMPANY						≜ ³ O	۲
+ Add new site	Site name, city, maste	er or installer Q 11 Site	s found				Details	Versions	Show Map 💡
	SITE NAME	ADDRESS	GRAND MASTER	TDEVICES	T ASSIGNED TO	TAGS	▼ ▼ UPDATED		
•	Royal Family 139754	27 Gun Street Manchester, United Kin	Elizabeth Royal 0161 6556487	AgilityVideo Recorder	James McDon 0161 4716458	UK Standar Payment d	Jun 20, 2017		
•	TMZ Group 538690	7 Jubilee Road Manchester, United Kin	Roger Jones 0161 850 1826	ProSYS PlusIpCameras (6)Video Recorder		High maint Payment d	Jun 19, 2017		
•	Roy residence 312745	29 Overbridge Road Salford, United Kingdom	Rob Roy 0161 987321	LightSYSDevices (6)IpCameras (4)	Sylvia Douglas 0161 5017392	High Risk R Premium C Payment d	Jun 10, 2017		
•	Austine home	10 Hood Street Manchester, United Kin	Jane Austin 0161 6541289	AgilityDevices (3)Video Recorder			Jun 7, 2017		

Figure 4 Sites List Page

- 2. From the Sites List page, select the Site you wish to add an NVR.
- 3. From the page that opens, click the IP CAMERAS Sub Tab and then the NVR Side Tab.



4. Click the Add New NVR button; the Add New NVR side panel opens.

ADD NEW NVR		×
NAME	RISCO NVR	
MAC ADDRESS	38AF293F0991	
Add Cancel		

Figure 6 Add NVR Side Panel

- 5. Enter a name for the NVR.
- 6. Enter the MAC address of the NVR.
- 7. Click the Add button; the NVR will be added to the network.

<u>Ŗ</u> ISC@						T CAMERAS FOR NVF	R - 8 CHANNE	ELS POE		
	5 - 042	94967328	ASSIGNED TO		() N	VR was added suc	cessfully			
Back 10546	.5 - 042	34307320	Change		26 cam Please :	eras were discovered o select the relevant cam	eras and click	work. next.	Carner	nse available: 0 as selected 0/8
SITE INFO 2CONNECT (34)	MONIT	ORING STATIONS (0) I IP CAMERAS (1)	SMART HOME (0) + Add Nev	v Tab		CAMERA NAME	TYPE	MAC ADDRESS	IP ADDRESS	IN SITE
CAMERAS						14A78B1ED8F3	Other	14A78B1ED8F3	192.168.1.42	No
➡ NVR		MODEL	NAME	POE		14A78B266390	Other	14A78B266390	192.168.1.46	No
TRIGGERS		RISNVR4108-8P-4KS2	RISCO NVR	false		14A78B2664FD	RISCO P2P	14A78B2664FD	192.168.1.75	Yes
VIDEO EVENTS										
All Rights Reserved to RISCO Group		Server Version: 5.0.2.7 UI Version: 5.0.2	2.0013	RISCO	N	ext Cancel				Refresh

Figure 7 NVR Added

All the cameras that are connected to the NVR's LAN will be automatically detected and displayed on the side panel.

8. Select the boxes of the IP Cameras to be added to the NVR.

<u>NOTE</u>: Only the IP Cameras in the list that are enabled can be added. In rare cases, when IP Cameras are on the same LAN and are connected to another site, they will be displayed but not enabled.

SELECT	CAMERAS FOR NV	R - 8 CHANNE	ELS POE		×	
N	VR was added su	ccessfully				
26 came Please s	26 cameras were discovered on the NVR network. License availabl Please select the relevant cameras and click next. Cameras selected					
	CAMERA NAME	TYPE	MAC ADDRESS	IP ADDRESS	IN SITE	
	14A78B1ED8F3	Other	14A78B1ED8F3	192.168.1.42	No	
~	14A78B266390	Other	14A78B266390	192.168.1.46	No	
~	14A78B2664FD	RISCO P2P	14A78B2664FD	192.168.1.75	Yes	
Ne	ext Cancel				Refresh	

Figure 8 Select Camera for NVR

9. Click Next. A Wizard will guide you through the settings of each of the selected cameras. You can quit the Wizard at any stage.

The Wizard screens contain mostly read-only information. For each camera you should select only the required recording mode.

ADD CAMERA 14A78B2664FD (1/3) X					
CAMERA NAME	14A78B2664FD				
CAMERA TYPE	RISCO P2P				
MAC ADDRESS	14A78B2664FD				
IP ADDRESS	192.168.1.75				
NVR	Recording: Continuous				
Save & Continue Cancel					

Figure 9 Add Camera

- 10. Recording Mode: If "Motion Detected" is selected, the NVR will record only if motion is detected by the camera. If continuous is selected, the camera will record continuously.
- 11. Click Save & Continue. Repeat the procedure for the other cameras until all cameras you have selected for the NVR are setup. The following screen provides a summary of the cameras that have been connected successfully or that failed to be connected to the NVR.
- 12. For Wi-Fi Cameras, the following screen opens.



Figure 10 Connecting to Wi-Fi

13. Select the required network and then enter the password.

ADD CAMERA	3CEF8CF89C	8E (1 <i>1</i> 1)		×
WI-FI NETWORK		Edimax to cellcom	an 🔒	
		Cellcom Cellcom	lin 🔒	
		edimax setup	ati	
		Edimax	att	
		TP-LINK_510C66	🔒 ail	
		DIRECT-SBRL-GILLESB-LPTmsXU	🔒 ad	
		TacIL	🔒 ail	
		BezeqNGN_000916_2.4GHz_1	all	
		admin-guest	ad	
		HP-Print-3c-LaserJet 400 MFP	e al	
PASSWORD				
Connect	Continue		C Refres	h

Figure 11 Selecting Wi-Fi network

14. Click Connect; the connect to Wi-Fi screen opens.



Figure 12 Connecting to Wi-Fi

15. Press OK.

SUMMARY	×
3 Cameras added to NVR	
• 14A78B2664FD	
 14A78B1ED8F3 	
 14A78B266390 	
OK	

Figure 13 Summary of Cameras Added to NVR

16. The defined NVR is displayed in the NVR page and is now added to the site.



Figure 14 NVR Page

Editing an NVR

You can edit a selected NVR and add or remove cameras from the NVR.

To edit an NVR:

1. From the NVR page, click the NVR Name; the Edit NVR screen opens.



Figure 15 Edit NVR Screen

Field	Description
Name	Change the name of the NVR, if required
Firmware	Click Check to confirm if a new firmware version is available.
Local Access	Click Set and then select UI/CGI to enable access to the NVR's web interface for a time period of 60 minutes.

<u>NOTE</u>: You can delete the NVR from the site by clicking Delete NVR from the bottom right of the screen.



Figure 16 Edit NVR Settings

 Click Save to save the current settings or click Edit Cameras to edit Site cameras; the Cameras list that appears provides information on the cameras that are connected to the NVR and the cameras that are on the NVR network but were not added to the NVR.

		/R CAMERAS	- 8 CH#	NNEL	S POE				×
	1 camer 26 came	as connected t ras were disco	o the NV vered or	'R netv n the N	vork. VR netv	vork.		License Camer	e available: <mark>0</mark> as connected 3/8
	CAM	ERA NAME	TYPE		MACA	DDRESS	IP ADDR	SS	
Comoras that	14A7	8B2664FD	RISCO	P2P	14A78	B2664FD	192.168.1	.75	Remove
are already }	14A7	8B1ED8F3	Other		14A78	B1ED8F3	192.168.1	1.42	Remove
connected to	14A7	3B266390	Other		14A78	B266390	192.168.	1.46	Remove
	Add can	CAMERA NA	ME	ТҮРЕ		MAC ADDRES	S IP AI	Cam DDRESS	IN SITE
		14A78B2664	FD F3	Othe	7 P2P	14A78B2664FI	3 192.1	168.1.75	No
Cameras that can be added		14A78B2663	90	Othe	r	14A78B26639	0 192.1	168.1.46	No
	Add	Cameras							
	Cancel								Refresh

Figure 17 Edit NVR Cameras

3. If you wish to add a camera to the NVR, select the checkbox of the camera that you wish to add and click Add Cameras. The Add Camera side panel opens.

ADD CAMERA 14A788266390 (1/1) X				
CAMERA NAME	14A78B266390			
CAMERA TYPE	RISCO P2P RISCO IP Other			
MAC ADDRESS	14A78B266390			
IP ADDRESS	192.168.1.46			
NVR	Recording: Motion Detected Continuous			
Save & Continue Cancel				

Figure 18 Add Camera

- 4. From the screen that opens, select the Camera Type and the Recording Mode. If "Motion Detected" is selected, the NVR will record only if motion is detected by the camera. If continuous is selected, the camera will record continuously.
- 5. After making your selection, click Save & Continue.

The following screen provides a summary of the cameras that have been newly added to the NVR.





6. Click OK.

Product Specification

Please refer to the following table for product performance specification.

Paramete	r						
sy	Main Processor	Quad-core embedded processor					
/ste	OS	Embedded LINUX					
Э							
An Vi	IP Camera Input	4/16 Channel, 4/8 Channel PoE					
ıdio deo	Two-Way Talk	1 Channel Input, 1 Channel Output, RCA					
D	Interface	1 HDMI, 1 VGA					
splay	Resolution	HDMI: 3840×2160, 1920×1080, 1280×1024 1280×720					
		VGA: 1920×1080, 1280×1024, 1280×720					
	Decoding Capacity	2ch@4K(30fps)/8ch@1080P(30fps)					
		4CH: 1/4					
	Multi-screen Display	8CH: 1/4/8/9					
		16CH: 1/4/8/9/16					
Re	Compression	Smart H.265+/H.265/Smart H.264+/H.264					
cordin	Resolution	8Mp/ 6Mp/ 5MP/ 4MP/ 3MP/ 1080P/ 1.3MP/ 720P etc.					
ĝ	Record Rate	80Mbps					
	Bit Rate	16Kbps ~ 20Mbps Per Channel					
	Record Mode	Continuous, Motion					
	Record Interval	1 ~ 120 min (default: 60 min), Pre-record: 1 ~ 30 sec, Post-record: 10 ~ 300 sec					
Bar Pl	Search Mode	Time/Date					
ayb; acku	Backup Mode	Smartphone, Network, USB					
ack							
Z	Interface	1 RJ-45 Port (10/100Mbps)					
two	Ethernet Port	1 Independent 100Mbps Ethernet Port					
Jrk	PoE	IEEE802.3at/af					
	Smarthphone	IPhone, iPad, Android					
	Interoperability	ONVIF 2.4, SDK, CGI					

Paramete	er			
st	Internal HDD	1 SATA III Port, Up to 6 TB capacity		
ora	HDD Mode	Single		
ge				
₽	Power Supply	DC48V/1.5A		
lectrical	Power Consumption:	NVR: <7.5W (Without HDD)		
	4/16 Channels	PoE: Max 25.5w for single port, 50w in total		
	Power Consumption:	NVR: <8.3W (Without HDD)		
	8 Channels	PoE: Max 25.5w for single port, 80w in total		
Ū	Operating Conditions	-10°C ~ +55°C (+14°F ~ +131°F), 86 ~ 106kpa		
lvir	Storage Conditions	-20°C ~ +70°C (-4°F ~ +158°F), 0 ~ 90% RH		
mental				
Con: 4/16	Dimensions: 4/16 Channels	Smart 1U, 204.6mm×204.6mm×45.6mm (8.1" x 8.1" x 1.8")		
Stru	Net Weight: 4/16 Channels	0.45kg (0.99 lb) (without HDD)		
ction annel	Gross Weight: 4/16 Channels	1.5kg(3.31 lb)(without HDD)		
	Dimensions: 8 Channels	Smart 1U, 270mm×204.7mm×45.7mm (10.6" x 8.1" x 1.8")		
	Net Weight: 8 Channels	0.65kg (1.43 lb) (without HDD)		
	Gross Weight: 8 Channels	1.8kg (3.97 lb)(without HDD)		
C.	CE	EN55032, EN55024, EN50130-4, EN60950-1		
rtifi	FCC	Part 15 Subpart B		
cation				

EMC Compliance Statement

Hereby, RISCO Group declares that this equipment is in compliance with the essential requirements and other relevant provisions of Directive 2014/30/EU. For the CE Declaration of Conformity please refer to our website: www.riscogroup.com



VUpoint NVR Enregistreur Vidéo Réseau



Modèles : RVNVR040020/ RVNVR04002P/ RVNVR080020/ RVNVR160020



Guide d'installation

Consignes de sécurité

Ces instructions permettent à l'utilisateur d'utiliser le produit correctement pour éviter tout danger ou toute perte matérielle.

MISES EN GARDE :

- Toute installation ou utilisation de ce produit non conforme avec les méthodes décrites dans la documentation et avec les instructions du fournisseur peut entraîner des dommages matériels, des blessures corporelles, voire la mort.
- Tenez ce produit hors de portée des enfants et des personnes auxquelles il n'est pas destiné.
- L'installation et l'utilisation doivent être conformes aux codes de sécurité électrique locaux. L'alimentation doit être conforme aux dispositions de la SELV (Safety Extra Low Voltage) ; la source d'alimentation limitée doit être de 12 V c.c. conformément à la norme IEC60950-1.
- Si ce produit est raccordé de façon permanente au réseau électrique, un dispositif de déconnexion facilement accessible, par exemple un disjoncteur, doit être mis en place. Veillez à ne pas connecter simultanément les deux sources d'alimentation à l'appareil, car cela risque d'endommager l'appareil.
- Ne tentez jamais de réparer vous-même cet appareil, car cela risque de provoquer des dommages matériels, des blessures, voire la mort. Veillez à toujours contacter votre installateur/fournisseur pour toute réparation.

AVERTISSEMENTS :

- Assurez-vous que la tension d'alimentation est correcte avant d'utiliser le NVR.
- Veillez à ne pas laisser tomber le NVR ni à le soumettre à des chocs physiques.
- Pour éviter l'accumulation de chaleur et assurer un environnement d'utilisation correct, une bonne ventilation est nécessaire.
- N'exposez pas le NVR à de l'eau ou à tout autre liquide.
- Lors du transport, le NVR doit être placé dans son emballage d'origine.

<u>**REMARQUE**</u>: nous déclinons toute responsabilité en cas d'incendie ou de choc électrique dû à une manipulation et/ou une installation incorrectes. Nous ne pouvons être tenus pour responsables en cas de problèmes causés par une modification ou une tentative de réparation non autorisée.

Introduction

Nous vous remercions d'avoir acheté l'enregistreur vidéo réseau (NVR) RVNVR040020/ RVNVR04002P/ RVNVR080020/ RVNVR160020.

Ce guide de démarrage rapide vous permettra de vous familiariser rapidement avec votre NVR.

Composants et accessoires

NVR :



Guide d'installation

Composants du panneau arrière du NVR 4/16 canaux



Figure 1 Composants du NVR RVNVR04/RVNVR16

Composants du panneau arrière du NVR 4 canaux PoE



Figure 20 Composants du NVR RVNVR04002P

Composants du panneau arrière du NVR 8 canaux PoE



Figure 3 Composants du NVR RVNVR080020

Installation du disque dur



Éteignez l'appareil et débranchez le câble d'alimentation avant d'ouvrir le boîtier pour remplacer le disque dur.

Toutes les figures ci-après sont fournies à titre indicatif uniquement.

Lors de l'installation initiale, vérifiez si le disque dur a préalablement été installé. Utilisez un disque dur de 7 200 rpm ou plus rapide.



① Desserrez les vis sous le châssis.



② Alignez le disque dur sur les quatre trous inférieurs.



③ Retournez l'appareil et serrez les vis fournies correctement.



④ Raccordez le câble de données et le câble d'alimentation au disque dur et à la carte mère, respectivement.



⑤ Remettez le couvercle en place et fixez les vis sur le panneau arrière. L'installation est terminée.

NVR et Application Installateur RISCO Cloud

L'application Installateur RISCO Cloud fournit une interface pour que vous puissiez ajouter un NVR ou modifier un NVR existant.

<u>IMPORTANT</u> : il est impératif d'installer physiquement un NVR avant de l'ajouter au système.

Ajout d'un NVR

Pour ajouter un NVR :

1. Connectez-vous à l'interface Web de l'application Installateur RISCO Cloud (reportez-vous au Guide rapide de l'application Installateur RISCO Cloud).

<u>R</u> ļ	2°C°@	SITES	Ö Société					۲
+ N	ouveau Sit	Recherche	Filtres (9)	▼ Q 16 Sites	trouvés		Détails	Plus Afficher plan Q
	T O	NOM DU SITE	ADRESSE	MAITRE	▼ MATERIELS	TINSTALL.	TAGS	T MIS A JOUR
	•	Maison Hugo 782022	541 Allée de Victor Paris, France	Sales RiscoFR 0698765432	Caméras IP (3) NVR	Sales RiscoFR 0698765432		Aujourd'hui
	•	4000000183 267349		ProSYS Plus Show	ProSYS Plus (128) Caméras IP (2)	Sales RiscoFR 0698765432		24 avr. 2017
	•	Bureaux M. Smith 671944	90 avenue Lanessan CHAMPAGNE AU MO	Prosys Plus Demo	ProSYS Plus (128) Caméras IP (1)	Sales RiscoFR 0698765432		25 sept. 2018
	•	4000009756 721871		ProSYS Plus Demo	 ProSYS Plus (128) Caméras IP (1) 	Sales RiscoFR 0698765432		9 mars 2018
						c 1 a: ca		

Figure 3 Page Liste des sites

- 2. Sur la page des sites, sélectionnez le site auquel ajouter un NVR.
- 3. Dans la page qui s'ouvre, cliquez sur le sous-onglet CAMÉRAS IP, puis sur l'onglet latéral NVR.

	O Société		•
NOM DU SITE Maison Hugo 782022		INSTALL PRINCIPAL Sales RiscoFR Modifier	CLOUD • Activé Désactiver
INFO SITE I <u>CAMÉRAS IP (0)</u> I + I CAMÉRAS N/R DÉCLENCHEURS EVÈNEMENTS VIDÉO	Vouvel ongiet + Nouvel NVR Aucun NVR ajoute Pour ajouter v	é otre premier NVR	

Figure 4 Page NVR

4. Cliquez sur le bouton Nouveau NVR ; la fenêtre correspondante s'ouvre.

NOUVEL NVR	×	
NOM	RISCO NVR	
ADRESSE MAC	9C:14:63:25:10:37	
Ajouter Annuler		

Figure 5 Fenêtre d'ajout d'un nouveau NVR

- 5. Saisissez le nom du NVR.
- 6. Saisissez l'adresse MAC du NVR.
- 7. Cliquez sur le bouton Ajouter ; le NVR est ajouté au réseau.

	о société				SÉLEC	TIONNER DES CAMÉ	IRAS POUR L	E NVR - 8 CANAUJ	POE	×
Retour PESSE2		INST. Sal	ALL PRINCIPAL les RiscoFR ifter		N 21 cam Veuillez	VR ajouté avec su éras ont été découvert sélectionner les cami	uccès tes sur le rése tras souhaitée	au du NVR s et cliquer sur suiva	Licen nt. Caméras se	ce disponible: 0 sectionnées 0/8
INFO SITE I CAMÉRAS IP (0) I + Nouvel	onglet					A NOM DE CAMÉRA	TYPE	ADRESSE MAC	ADRESSE IP	DANS LE SITE
				Non						
N/R	NOM	TYPE	MAC	VERSION		14A78826647C	Inconnu	14A78826647C	10.0.0.97	Non
DÉCLENCHEURS	RISCO NVR	8 canaux PoF	901463251037	3,215,10500		3CEF8C764838	Inconnu	3CEF8C764808	10.0.0.41	Non
To us strates alessade à ESCO Casua - Version Se	eneral (A.S. J. Mandan Interfere Units	ter 507	BEED CO	nun I Dairte	50	ant Annuler			1	Rafraichtr

Figure 6 NVR ajouté

Toutes les caméras qui sont connectées au réseau LAN du NVR sont automatiquement détectées et s'affichent sur le panneau latéral.

8. Cochez les cases des caméras IP à ajouter au NVR.

<u>**REMARQUE**</u>: il est uniquement possible d'ajouter les caméras IP qui sont activées dans la liste. Dans de rares cas, lorsque les caméras IP se trouvent sur le même réseau LAN et sont connectées à un autre site, elles s'affichent mais ne sont pas activées.

JIIIEZ	sélectionner les cam	éras souhaitée	s et cliquer sur suiva	int. Caméras s	electionnées
	NOM DE CAMÉRA	TYPE	ADRESSE MAC	ADRESSE IP	LE
~	14A78B2609C7	Inconnu	14A78B2609C7	10.0.0.98	Non
~	14A78B26647C	Inconnu	14A78B26647C	10.0.0.97	Non
•	3CEF8C764808	Inconnu	3CEF8C764808	10.0.0.41	Non

Figure 7 Sélection de caméra pour le NVR

 Cliquez sur Suivant. Un assistant vous guide lors du paramétrage de chacune des caméras sélectionnées. Vous pouvez à tout moment quitter cet assistant.

La plupart des informations contenues dans les écrans de l'assistant sont en lecture seule. Vous devez sélectionner le mode d'enregistrement correspondant à chaque caméra.

NOUVELLE CAMÉRA 14A	78B2609C7 (1/3) ×
NOM DE CAMÉRA	14A78B2609C7
TYPE DE CAMÉRA	RISCO P2P
ADRESSE MAC	14A78B2609C7
ADRESSE IP	10.0.0.98
NVR	Enregistrement Mouvement Détecté
Enregistrer & Continuer	Annuler

Figure 8 Ajout Caméra

- 10. Mode d'enregistrement : Si vous sélectionnez « Mouvement Détecté », le NVR enregistre uniquement si un mouvement est détecté par la caméra. Si vous sélectionnez « Continu », la caméra enregistre en continu.
- 11. Cliquez sur Enregistrer & Continuer. Répétez cette procédure pour les autres caméras jusqu'à ce que toutes les caméras sélectionnées pour le NVR soient configurées. L'écran suivant fournit un récapitulatif des caméras correctement connectées au NVR ou dont la connexion a échoué.
- 12. Pour les caméras Wi-Fi, l'écran suivant apparaît.



Figure 9 Connexion au Wi-Fi

13. Sélectionnez le réseau souhaité, puis saisissez le mot de passe.

NOUVELLE CAMÉRA E0508	iB1981CB (1/1)		×
RESEAU WI-FI	Risco	â	ati
	RL-NirM-MAC		atl
	Risco-Guest	â	att
	Risco-Guest	â	atl
	@brguest		atl
	Risco	â	ati
	ELRSSIDD44F75	â	atl
	kutai	۵	atl
	@brglobal	â	ati
	Magnitude	â	atl
	GrandHall-Guest	â	ati
	Magnitude_Guest	â	lts.
MOT DE PASSE			
Connexion Continuer		C R	afraîchir

Figure 10 Sélection du réseau Wi-Fi

14. Cliquez sur Connexion ; l'écran de connexion au réseau Wi-Fi s'ouvre.



Figure 11 Connexion au Wi-Fi

15. Appuyez sur OK.

RÉSUMÉ >	:
3 Cameras ajoutees au NVR	
• 14A78B2609C7	
• 14A78B26647C	
• E0508B1981CB	
ОК	

Figure 12 Récapitulatif des caméras ajoutées au NVR

16. Le NVR défini s'affiche dans la page NVR, et il est désormais ajouté au site.

RISC	♀ SITES	O SOCIÉTÉ					۲
Retour NOM DU SITE Maison Hu 782022	ugo		INSTA Sale Modifi	ALL PRINCIPAL S RISCOFR		CLO CLO Dési	UD Activé activer
INFO SITE CAMÉRAS IP	(3) + Nour	vel onglet					
CAMÉRAS		+ Nouvel NVR					
➡ NVR		NOM	TYPE	MAC	VERSION	CANAUX DISPONIBLES	CAMÉRAS CONNECTÉES
DÉCLENCHEURS		RISCO NVR	8 canaux PoE	9C1463251037	3.215.1050000.7	5	3
EVÈNEMENTS VIDÉO							

Figure 13 Page NVR

Modification d'un NVR

Vous pouvez modifier un NVR sélectionné et ajouter ou supprimer des caméras du NVR.

Pour modifier un NVR :

1. Dans la page NVR, cliquez sur le nom du NVR ; l'écran d'édition du NVR s'affiche.



Figure 14 Écran de modification de NVR

Champ	Description
Nom	Modifiez le nom du NVR, si nécessaire.
Firmware	Cliquez sur Vérifier pour vérifier si une nouvelle version du firmware est disponible.
Accès local	Cliquez sur Appliquer, puis sélectionnez UI/CGI pour activer l'accès à l'interface Web du NVR pour une durée de 60 minutes.

<u>**REMARQUE :**</u> vous pouvez supprimer le NVR du site en cliquant sur le bouton Supprimer NVR situé dans la partie inférieure droite de l'écran.

EDITER NVR		×
NOM	RISCO NVR	
ADRESSE MAC	9C1463251037	
MODÈLE NVR	RVNVR080020	
TYPE NVR	8 canaux PoE	
CONNEXION AU RISCO	Connecté	
CAMÉRAS CONNECTÉES	3 Editer caméras	
FIRMWARE 🚺	Version firmware : 3.215.1050000.7 La caméra ne répond pas	
ACCES LOCAL 🚺	Accès local - Ul/CGI Telnet	
Enregistrer Annuler		Supprimer NVR

Figure 15 Modification des paramètres du NVR

2. Cliquez sur Enregistrer pour enregistrer les paramètres ou cliquez sur Editer caméras pour modifier les caméras du site ; la liste des caméras qui s'affiche fournit des informations sur les caméras connectées au NVR et sur les caméras qui sont sur le réseau du NVR, mais qui n'ont pas été ajoutées au NVR.

	EI	EDITER LES CAMÉRAS DU NVR - 8 CANAUX POE									×
	3 21	caméras connectées au réseau du NVR. I caméras ont été découvertes sur le réseau du NVR						Lice Can	Licence disponible: 0 Caméras connectés 3/8		
			IOM DE TYPE		PE ADRES		SE MAC	ADRE	ADRESSE IP		
Caméras déjà	า	14A78	B2609C7	RISCO	P2P	14A78	B2609C7	10.0.0	.98	Suj	oprimer
connectées au	}	14A78	B26647C	RISCO	P2P	14A78	B26647C	10.0.0	.97	Suj	oprimer
NVK	-	E0508	B1981CB	RISCO	P2P	E0508B1981CB		10.0.0	.100	Suj	oprimer
	Aj	out de	caméras à ce NOM DE CAMÉRA	NVR	ТҮРЕ		ADRESSE MAG	: А	Caméra DRESSE IP	os selectio D L	onnées 0/5 DANS E
Caméras qui	l	 Image: A start of the start of	3CEF8C76480	8	Incor	nu	3CEF8C764808	3 10	0.0.0.41	N	on
ajoutées	J	~	3CEF8C993AE	31	Incor	inu	3CEF8C993AB	1 10	0.0.0.40	N	on
		Nouve	Illes caméras								
	Ar	nnuler								Ra	fraîchir

Figure 16 Modification des caméras du NVR

3. Si vous souhaitez ajouter une caméra au NVR, cochez la case de la caméra que vous souhaitez ajouter et cliquez sur Ajouter les caméras. La fenêtre d'Ajout de Caméra s'ouvre.

NOUVELLE CAMÉRA 3CEF8C764808 (1/2)	
NOM DE CAMÉRA	E0508B1981CB
TYPE DE CAMÉRA	RISCO P2P RISCO IP Inconnu
ADRESSE MAC	3CEF8C764808
ADRESSE IP	10.0.0.41
NVR	Enregistrement i Mouvement Détecté
Enregistrer & Continuer	Annuler

Figure 17 Ajout Caméra

- 4. Dans l'écran qui s'affiche, sélectionnez le type de caméra et le mode d'enregistrement. Si vous sélectionnez « Mouvement Détecté », le NVR enregistre uniquement si un mouvement est détecté par la caméra. Si vous sélectionnez Continu, la caméra enregistre en continu.
- 5. Une fois vos sélections effectuées, cliquez sur Enregistrer & Continuer.

L'écran suivant fournit un récapitulatif des caméras nouvellement ajoutées au NVR.





Figure 18 Caméras ajoutées au NVR

6. Cliquez sur OK.
Spécifications du produit

Reportez-vous au tableau suivant pour connaître les spécifications de performance du produit.

Paramètre				
Sy	Processeur principal	Processeur quatre cœurs intégré		
rstèr	Système d'exploitation	LINUX		
ne				
Aı et	Entrées caméra IP	4/16 canaux, 4/8 canaux PoE		
vide	Audio bidirectionnel	Entrée 1 canal, sortie 1 canal, RCA		
éo				
Af	Interface	1 HDMI, 1 VGA		
fichaç	Résolution	HDMI : 3 840 × 2 160, 1 920 × 1 080, 1 280 × 1 024, 1 280 × 720		
je		VGA : 1 920 × 1 080, 1 280 × 1 024, 1 280 × 720		
	Capacité de décodage	2 canaux @ 4K (30 ips)/8 canaux @ 1080P (30 ips)		
		4CH : 1/4		
	Affichage multi-écrans	8CH : 1/4/8/9		
		16CH : 1/4/8/9/16		
Ēr	Compression	Smart H.265+/H.265/Smart H.264+/H.264		
ıregistı	Résolution	8 MP/ 6 MP/ 5 MP/ 4 MP/ 3 MP/ 1 080 P/ 1,3 MP/ 720 P, etc.		
rem	Débit d'enregistrement	80 Mbit/s		
ent	Débit binaire	16 Kbit/s ~ 20 Mbit/s par canal		
	Mode d'enregistrement	Continu, Mouvement		
		1 ~ 120 min (par défaut : 60 min),		
	Intervalle d'enregistrement	Pré-enregistrement : 1 ~ 30 s,		
	\$ ••••	Post-enregistrement : 10 ~ 300 s		
Le sai	Mode de recherche	Heure/Date		
rtur	Mode de sauvegarde	Smartphone, Réseau, USB		
e et jarde				
Re	Interface	1 port RJ-45 (10/100 Mbit/s)		
ýsea	Port Ethernet	1 port Ethernet indépendant 100 Mbit/s		
ĩ	PoE	IEEE802.3at/af		
	Smarthphone	iPhone, iPad, Android		
	Interopérabilité	ONVIF 2.4, SDK, CGI		

Paramètr	e	
St	Disque dur interne	1 port SATA III, capacité maximale 6 To
ock	Mode du disque dur	Simple
age		
Ē	Alimentation	48 V c.c./1,5 A
ectr	Consommation : 4/16	NVR : < 7,5 W (sans disque dur)
ique	canaux	PoE : Max. 25,5 W port unique, 50 W au total
Š	Concommotion (9 concurs	NVR : < 8,3 W (sans disque dur)
	Consommation : o canaux	PoE : Max. 25,5 W port unique, 80 W au total
Envi	Conditions de fonctionnement	-10 °C ~ +55 °C (+14 °F ~ +131 °F), 86 ~ 106 kpa
ron	Conditions de stockage	-20 °C ~ +70 °C (-4 °F ~ +158 °F), HR 0 ~ 90 %
ementale		
Cons 4/16	Dimensions : 4/16 canaux	Smart 1U, 204,6 mm × 204,6 mm × 45,6 mm (8,1" x 8,1" x 1,8")
stru can	Poids net : 4/16 canaux	0,45 kg (0,99 lb) (sans disque dur)
ctic	Poids brut : 4/16 canaux	1,5 kg (3,31 lb) (sans disque dur)
^ <u>5</u>	Dimensions : 8 canaux	Smart 1U, 270 mm × 204,7 mm × 45,7 mm (10.6" x 8.1" x 1.8")
	Poids net : 8 canaux	0,65 kg (1,43 lb) (sans disque dur)
	Poids brut : 8 canaux	1,8 kg (3,97 lb) (sans disque dur)
Ce	CE	EN55032, EN55024, EN50130-4, EN60950-1
rtifi	FCC	Partie 15 Sous partie B
cation		

Déclaration de Conformité de EMC

Par la présente, RISCO Group, déclare cet équipement est en conformité aux conditions essentielles et à d'autres dispositions appropriées de la directive 2014/30/EU.

Vous pouvez trouver la copie complète de la déclaration de conformité à la directive 2014/30/EU sur notre site web, à l'adresse suivante : www.riscogroup.com



VUpoint

Network Video Recorder



Modelli: RVNVR040020/ RVNVR04002P/ RVNVR080020/ RVNVR160020



Guida all'Installazione

Precauzioni per la Sicurezza

Queste istruzioni hanno lo scopo di garantire che l'utente possa utilizzare correttamente il prodotto per evitare pericoli o malfunzionamenti che lo possano danneggiare anche fisicamente.

AVVERTENZE:

- L'installazione o l'utilizzo di questo prodotto che non è conforme all'uso previsto dal fornitore e come descritto nei materiali didattici può causare danni, lesioni o morte.
- Assicurarsi che questo prodotto non sia accessibile ai bambini e a coloro per i quali non è previsto il funzionamento del sistema.
- Tutte le operazioni di installazione e funzionamento devono essere conformi ai codici di sicurezza elettrici locali. La potenza deve essere conforme ai requisiti del SELV (Safety Extra Low Voltage) e la sorgente di alimentazione limitata a una tensione nominale di 12V DC (IEC60950-1).
- Se il dispositivo è permanentemente collegato a una fonte di alimentazione elettrica, la connessione deve includere un dispositivo di disconnessione facilmente accessibile, come un interruttore di circuito. Non collegare contemporaneamente le due fonti di alimentazione al dispositivo; potrebbe causare danni allo stesso!
- Non tentare mai di riparare il dispositivo da soli, poiché ciò potrebbe causare danni, lesioni o morte. Per l'assistenza contattare sempre il proprio installatore / fornitore.

PRECAUZIONI:

- Prima di utilizzare l'NVR assicurarsi che la tensione di alimentazione sia corretta.
- Non far cadere l'NVR o sottoporlo a vibrazioni elevate.
- Per evitare surriscaldamenti dell'apparato, è necessaria una buona ventilazione e un ambiente operativo adeguato.
- Tenere l'NVR lontano da acqua e liquidi.
- Per la spedizione, l'NVR deve essere imballato nella sua confezione originale.

<u>NOTA</u>: Non ci assumiamo alcuna responsabilità per eventuali incendi o scosse elettriche causate da una manipolazione o installazione impropria. Non siamo responsabili per eventuali problemi causati da modifiche non autorizzate o tentativi di riparazione.

Introduzione

Grazie per aver acquistato il videoregistratore RISCO modello RVNVR040020/ RVNVR04002P/ RVNVR080020/ RVNVR160020.

Questa guida rapida ti aiuterà a familiarizzare con il tuo nuovo NVR in pochissimo tempo.

Componenti e Accessori

NVR:



Guida all'Installazione

NVR a 4/16 Canali Vista Posteriore





NVR a 4 Canali PoE Vista Posteriore



Figure 21 RVNVR04002P Ingressi/Connessioni

NVR a 8 Canali PoE Vista Posteriore



Figura 3 RVNVR08 Ingressi/Connessioni

Installazione Hard Disk



Spegnere il dispositivo e scollegare il cavo di alimentazione prima di aprire il videoregistratore per Installare/sostituire l'Hard Disk!

Tutte le figure elencate di seguito sono solo di riferimento!

Durante la prima installazione, verificare se l'Hard Disk è stato precedentemente installato. Utilizzare solo HDD a 7200rpm o superiori.



① Rimuovere le viti sul fondo del contenitore e sul retro.



 Collegare il cavo dati e il cavo di alimentazione rispettivamente all'Hard Disk e alla scheda madre.



② Allineare l'Hard Disk con i quattro fori nella parte inferiore del contenitore.



③ Capovolgere il dispositivo e quindi fissare saldamente le viti (in dotazione).



RISC@

NVR e RISCO Cloud Installatore

L'applicazione RISCO cloud Installatore fornisce l'interfaccia per configurare il proprio NVR. Ciò consente di aggiungere un NVR o modificarne uno esistente.

<u>**IMPORTANTE</u>** – Un NVR deve essere prima installato fisicamente sulla rete al fine di poterlo aggiungere al sistema.</u>

Aggiungere un Videoregistratore di rete NVR

Per aggiungere l'NVR:

1. Accedere all'interfaccia Web del RISCO Cloud Installatore (per istruzioni, consultare la Guida all'installazione rapida del RISCO Cloud).

R	S C [®]	2	♀ SITI	¢ AZIENDA					D
+	Aggiungi nu	uovo sito	Trova	Fil	tri (9) 👻 🤇	20 Siti trovati	De	ttagli Altro	Mostra la mappa 🏼 🎗
		NOME S	ITO	INDIRIZZO	GRAND MASTER	TDISPOSITIVI	▼ ^{ASSEGNATO} A	TAG	▼ → AGGIORNATA
	•	test co 798704	rso	sshfhfsh sfvbssbf, Italy	Enzo Sgro 3484690338	Agility	Risco Group 0266590054	Residenziale	25 ott 2018
	•	Milano 144073	P	Via Robecco 91 Cinisello Balsamo, Italy	Enzo Sgro 0266590054	 ProSYS Plus (128) Telecamere IP (1 Dispositivi Smart 	Risco Group 0266590054		25 ott 2018
	٠	TestEn 797745	zo	Via Milano Milano, Italy	******gro ******338		Risco Group 0266590054		24 ott 2018
								Elemer	ti per pagina 200 👻

Figura 3 Pagina Elenco Siti

- 2. Dalla pagina Elenco siti, selezionare il Sito a cui si desidera aggiungere un NVR.
- 3. Dalla pagina che si apre, fare clic sulla sottocartella TELECAMERE IP e poi sulla scheda laterale NVR.

Ŗ ĬŜĊ@	♥ SITI	O AZIENDA		
NOME SITO Test per 59752	NVR		ASSEGNATO A Enzo Sgro Modifica	 Abilitato Disabilita
INFORMAZIONI SITO I TELECAMERE NVR COMANDI (TEIGGER) EVENTI VIDEO	CENTRALE (0)	CENTRALE OPERATIVA Agglungi un NVR	NS (0) I <u>TELECAMERE IP (0)</u> I SMART HOME (0) I +Aggiung Non à stato aggjunto alcun NVR Per aggiungere il primo NVR clicca sul pulsante Aggiungi NVR	j scheda

Figura 4 Pagina NVR

4. Fare clic sul pulsante Aggiungi nuovo NVR; Si apre la schermata Aggiungi un NVR.

AGGIUNGI UN NVR	×
NOME	
INDIRIZZO MAC	
Aggiungi Annulla	

Figura 5 Aggiungi un NVR ad un sito

- 5. Inserire il Nome per l'NVR.
- 6. Inserire il MAC address dell'NVR.
- 7. Fai clic sul pulsante Aggiungi; l'NVR sarà aggiunto sul Cloud.

RISC@	♥ SiTI	Ç AZIENDA		SELEZI	ONA LE TELECAME	re per l'NVF	- 16 CANALI POE		×
Precedente NOME SITO Test per 59752	NVR		AS EI M	Selezion	aggiunta dell'NV imere rilevate sulla re na le telecamere e pre	R è riuscita ete dell'NVR emi successivo		Licen: Telecamere s	za disponibile: 0 selezionate 0/16
INFORMAZIONI SITO	CENTRALE (0)	CENTRALE OPERATIVA MS (0)	I TELECAMERE		NOME TELECAMERA	TIPO	INDIRIZZO MAC	INDIRIZZO IP	NEL SITO
TELECAMERE					14A78B27FF9E	sconosci	14A78B27FF9E	192.168.0.112	No
NVR		NOME	MODEL		14A78B3CD9F3	sconosci	14A78B3CD9F3	192.168.0.44	No
COMANDI (TRIGGER)		NVR 16 CH VUPoint	RisNVR4		9002A9366C8F	sconosci	9002A9366C8F	192.168.0.31	No
EVENTI VIDEO	ľ								
Tiutti i diritti sono riservati a Ris	iCO Group	Versione Server: 5.0.2	Versione UI: 5.0.2	Succ	essivo Annulla				Aggiorna

Figura 6 Aggiunta dell'NVR

Tutte le telecamere collegate alla LAN dell'NVR o direttamente sulle porte PoE, verranno automaticamente rilevate e visualizzate nel riquadro.

8. Selezionare il box in corrispondenza della/e telecamere IP da aggiungere all'NVR.

NOTA: È possibile aggiungere solo le telecamere IP visualizzate nell'elenco. In rari casi, quando le telecamere IP si trovano sulla stessa LAN e sono connesse a un altro sito, verranno visualizzate ma non abilitate ad essere connesse.

) Ľ	aggiunta dell'NVI	R è riuscita			
Teleca	amere rilevate sulla re na le telecamere e pre	te dell'NVR mi successivo		Licenz Telecamere s	ta disponibile: 0 elezionate 1/16
	NOME	TIPO	INDIRIZZO MAC	INDIRIZZO IP	NEL SITO
	14A78B27FF9E	sconosci	14A78B27FF9E	192.168.0.112	No
		reanarci	14A78B3CD9F3	192 168 0 44	No
	14A78B3CD9F3	sconosci	1-0000000000	T PELTODIETT	110



Figura 7 Selezione Telecamere per l'NVR

9. Fare Click su Successivo. Un Wizard ti guiderà attraverso le impostazioni di ciascuna delle telecamere selezionate. Si può uscire dal Wizard in qualsiasi momento. Le schermate della procedura guidata contengono principalmente informazioni di sola lettura. Per ogni telecamera è necessario selezionare solo la modalità di registrazione richiesta.

AGGIUNGI TELECAMERA	14A78B3CD9F3 (1/1) ×
NOME TELECAMERA	14A7883CD9F3
TIPO TELECAMERA	RISCO P2P RISCO IP sconosciuto
INDIRIZZO MAC	14A78B3CD9F3
INDIRIZZO IP	192.168.0.44
NVR	Registradione: ன Solo Motion
Salva & Continua	Annulla

Figura 8 Aggiunta Telecamera

- 10. Modalità di Registrazione: Se è selezionato "Motion Detected", l'NVR registra solo se il movimento viene rilevato dalla telecamera. Se è selezionato Continuo, l'NVR registrerà la telecamera continuamente.
- 11. Cliccare su Salva & Continua. Ripetere la procedura per le altre telecamere fino a quando tutte le telecamere selezionate per l'NVR sono state configurate. La seguente schermata fornisce un riepilogo delle telecamere che sono state collegate correttamente o che non sono state collegate all'NVR.
- 12. Per le telecamere Wi-Fi, si apre la seguente schermata.



Figura 9 Connecting to Wi-Fi

13. Selezionare la rete richiesta e inserire la password.

CONNETTI AL	WI-FI			×
RETE WI-FI		FASTWEB-1-68B3BB	A d	
		WOW EL- FASTWER	A	
		FASTWEB-1-68B3BB_xt	e	
		FASTWEB-1-A34165	 6 al	
		WOW FI - FASTWEB	ê al	
PASSWORD				
Connetti	Annulla		C Aggiorna	

Figura 10 Selezione della rete WIFI

14. Cliccare su Connetti; si apre la schermata di connessione Wi-Fi.



15. Premere OK.





16. L'NVR definito viene visualizzato nella pagina NVR e ora viene aggiunto al sito.

RISC	♀ sm	Ç AZIENDA				0
NOME SITO Test per N 59752	IVR		ASSEGNATO A Enzo Sgro Modifica			Abilitato Disabilita
INFORMAZIONI SITO C	ENTRALE (0) C	ENTRALE OPERATIVA MS (0) ggiungi un NVR	I TELECAMERE IP (0) SMART HOME (0) +Aggiung	ji scheda	
NVR	•	NOME	MODELLO	POE	CANALI DISPONIBILI	TELECAMERE CONNESSE
COMANDI (TRIGGER) EVENTI VIDEO	•	NVR 16 CH VUPoint	RISNVR4116-4KS2	false	16	0

Figura 13 Pagina NVR

Modifiche sull'NVR

È possibile modificare un NVR selezionato aggiungendo o rimuovendo telecamere dallo stesso.

Per editare un NVR:

1. Dalla pagina NVR, fare clic sul Nome dell'NVR da modificare; si apre la schermata Modifica NVR.

MODIFICA L'NVR	×
NOME	NVR 16 CH VUPoint
INDIRIZZO MAC	9C14632885BB
MODELLO NVR	RVNVR080020
CONNESSIONE AL CLOUD	Connesso
TELECAMERE CONNESSE	0 Edita telecamere
FIRMWARE 🚺	Controlla
ACCESSO LOCALE	Imposta
Salva Annulla	Elimina l'NVR

Figura 14 Maschera Editare NVR

Campo	Descrizione
Nome	Se necessario si può cambiare il nome dell'NVR
Firmware	Fare clic su Verifica per vedere se è disponibile una nuova versione di firmware.
Accesso Locale	Fare clic su Imposta, quindi selezionare UI / CGI per abilitare l'accesso all'interfaccia Web dell'NVR per un periodo di 60 minuti.

<u>NOTA</u>: È possibile eliminare l'NVR dal sito facendo clic su Elimina NVR in basso a destra dello schermo.

MODIFICA L'NVR	×
NOME	NVR 16 CH VUPoint
INDIRIZZO MAC	9C14632885BB
MODELLO NVR	RVNVR080020
CONNESSIONE AL CLOUD	Connesso
TELECAMERE CONNESSE	0 Edita telecamere
FIRMWARE 1	Versione Firmware: 3.215.1050000.7 La telecamera non risponde
ACCESSO LOCALE	UV/CGI
Salva Annulla	Elimina l'NVR

Figura 15 Editare i settaggi dell'NVR

2. Fare clic su Salva per salvare le impostazioni correnti o fare clic su Modifica telecamere per modificare le impostazioni delle telecamere del sito; l'elenco Telecamere che appare fornisce informazioni sulle telecamere che sono collegate all'NVR, sulle telecamere che si trovano sulla rete NVR e che non sono state aggiunte all'NVR.

	MODIFICA LE TELEC	AMERE DELL'NVR -	16 CANALI POE		×
	1 Telecamere conness 10 Telecamere rilevate	e all'NVR di rete. e sulla rete dell'NVR		Licenza dis Telecamere	ponibile: 10 connesse 1/16
Telecamere	NOME TELECAMERA	TIPO INDIF	RIZZO MAC IN	IDIRIZZO IP	
che sono connesse al NVR	Telecamera Demo	RISCO P2P 14A78	3B3CD9F3 19	2.168.0.44	Rimuovi
	Aggiungi telecamera	a questo NVR		Telecamere s	elezionate 0/15
	NOME	ERA TIPO	INDIRIZZO MAC	INDIRIZZO IP	NEL SITO
Telecamere che possono	14A78B27FF	9E sconosci	14A78B27FF9E	192.168.0.112	No
essere	9002A93660	C8F sconosci	9002A9366C8F	192.168.0.31	No
aggiunte					
		_			
	Aggiungi telecamer	re			
	Annulla				Aggiorna

Figura 16 Editare le telecamere connesse al NVR

3. Se si desidera aggiungere una videocamera all'NVR, selezionare la casella di controllo della telecamera che si desidera aggiungere e fare clic su Aggiungi telecamere. Si apre la schermata laterale Aggiungi telecamera.

AGGIUNGI TELECAMERA E0508BB984C0 (1/1) X						
NOME TELECAMERA	E0508B8984C0					
TIPO TELECAMERA	RISCO P2P					
INDIRIZZO MAC	E0508BB984C0					
INDIRIZZO IP	192.168.0.145					
NR	Registrazione: O Solo Motion O Sempre					
Salva & Continua 🛛 🗛	nulla					

Figura 17 Aggiungi Telecamera

- 4. Dalla schermata che si apre, selezionare il Tipo di telecamera e la Modalità di registrazione. Se è selezionato "Motion Detected", l'NVR registra solo se il movimento viene rilevato dalla telecamera. Se è selezionato Continuo, la telecamera verrà registrata continuativamente.
- 5. Dopo aver effettuato la selezione, fai clic su Salva e continua.

La seguente schermata fornisce un riepilogo delle telecamere che sono state recentemente aggiunte all'NVR.





Figura 18 Telecamere aggiunte all'NVR

6. Cliccare su OK.

Specifiche Prodotto

Fare riferimento alla seguente tabella per le specifiche del prodotto.

Parametr	i				
Si	Processore	Processore Quad-core embedded			
ster	OS	Embedded LINUX			
na					
Vi.	Ingressi Telecamere IP	4/16 Canali, 4/8 Canali PoE			
udio deo	Audio Bidirezionale	1 Canale In, 1 Canale Out, RCA			
P					
M	Interfaccia	1 HDMI, 1 VGA			
onitor	Risoluzione	HDMI: 3840×2160, 1920×1080, 1280×1024, 1280×720			
		VGA: 1920×1080, 1280×1024, 1280×720			
	Capacità di Decodifica	2ch@4K(30fps)/8ch@1080P(30fps)			
		4CH: 1/4			
	Visualizzazione Multi-screen	8CH: 1/4/8/9			
		16CH: 1/4/8/9/16			
Registra	Compressione	Smart H.265+/H.265/Smart H.264+/H.264			
	Risoluzione	8Mp/ 6Mp/ 5MP/ 4MP/ 3MP/ 1080P/ 1.3MP/ 720P etc.			
zion	Record Rate	80Mbps			
e	Bit Rate	16Kbps ~ 20Mbps Per Channel			
	Modo Registrazione	Continuo, Motion			
	Intervallo Registrazione	1 ~ 120 min (default: 60 min), Pre-registrazione: 1 ~ 30 sec, Post-registrazione: 10 ~ 300 sec			
BORR	Mode di Ricerca	Data e Ora			
e e acku	Modo Backup	Smartphone, Network, USB			
ıp					
Z	Interfaccia	1 RJ-45 Port (10/100Mbps)			
łwo	Porta Ethernet	1 Independent 100Mbps Ethernet Port			
ř	PoE	IEEE802.3at/af			
	Smarthphone	IPhone, iPad, Android			
	Interoperabilità	ONVIF 2.4, SDK, CGI			

Parametr	i			
H	Hard Disk Interno	1 SATA III Port, Capacità: fino a 6 TB		
A	Modalità Hard Disk	Singolo		
m	Alimentazione	DC48V/1.5A		
ettrici		NVR: <7.5W (Senza HDD)		
	Consumi: 4/16 Canali	PoE: Max 25.5w per singola Porta, 50w in totale		
	0	NVR: <8.3W (Senza HDD)		
	Consumi: 8 Canali	PoE: Max 25.5w per singola Porta, 80w in totale		
₽	Condizioni Operative	-10°C ~ +55°C (+14°F ~ +131°F), 86 ~ 106kpa		
mbi	Condizioni di Stoccaggio	-20°C ~ +70°C (-4°F ~ +158°F), 0 ~ 90% RH		
Dim 4/16	Dimensioni: 4/16 Canali	8.1" x 1.8")		
ens /8 C	Peso Netto: 4/16 Canali	0.45kg (0.99 lb) (Senza HDD)		
ioni ana	Peso Lordo: 4/16 Canali	1.5kg (3.31 lb)(Senza HDD)		
/Peso Ili	Dimensioni: 8 Canali	Smart 1U, 270mm×204.7mm×45.7mm(10.6" x 8.1" x 1.8")		
	Peso Netto: 8 Canali	0.65kg (1.43 lb) (Senza HDD)		
	Peso Lordo: 8 Canali	1.8kg (3.97 lb)(Senza HDD)		
ç	CE	EN55032, EN55024, EN50130-4, EN60950-1		
ertif	FCC	Part 15 Sub part B		
icazioni				

Dichiarazione di Conformità EMC

La sottoscritta RISCO Group, dichiara sotto la propria responsabilità che questo prodotto è conforme ai requisiti essenziali e alle altre rilevanti disposizioni della Direttiva Europea 2014/30/EU.

Per le Dichiarazioni di Conformità CE, visitate il nostro sito web: www.riscogroup.com



VUpoint Grabador de vídeo en red (NVR)



Modelos: RVNVR040020/ RVNVR04002P/ RVNVR080020/ RVNVR160020



Guía de instalación

Precauciones de seguridad

Estas instrucciones están indicadas para asegurar que el usuario puede utilizar el producto correctamente para evitar daños personales o materiales.

ADVERTENCIAS:

- La instalación o el uso de este producto que no se realice de acuerdo con el uso indicado por el proveedor y, tal y como está descrito en las instrucciones, puede causar daños, lesiones o la muerte.
- Asegúrese de que no tienen acceso a este producto niños y aquellas personas para quienes no esté destinado el uso del sistema.
- Toda la instalación y la operativa debe ser conforme a sus normas de seguridad eléctrica. La alimentación debe cumplir con el requisito de tensión mínima de seguridad SELV (Safety Extra Low Voltage) y la fuente de alimentación limitada deberá tener un valor de 12 V CC según la norma IEC60950-1.
- Si el dispositivo está conectado permanentemente a la red eléctrica, la conexión debe incluir un dispositivo de desconexión de fácil acceso, por ejemplo, un interruptor. No conecte dos fuentes de alimentación al dispositivo a la vez, ya que puede ocasionar daños al dispositivo.
- No intente bajo ningún concepto reparar el dispositivo por su cuenta, ya que podría causar daños, lesiones o la muerte. Póngase siempre en contacto con su instalador o proveedor para resolver cualquier avería.

ATENCIÓN:

- Asegúrese de que el voltaje de la alimentación es el adecuado antes de usar el NVR.
- No deje caer el NVR ni lo someta a ningún tipo de impacto.
- Para evitar el sobrecalentamiento, se recomienda utilizar un entorno que disponga de una buena ventilación.
- Mantenga el NVR alejado de agua y otros líquidos.
- Durante su distribución, el NVR debe estar empaquetado en su embalaje original.

<u>NOTA</u>: no se asume ningún tipo de responsabilidad derivada de cualquier tipo de fuego o daño eléctrico o electrocución fruto de un manejo o instalación incorrectos. No se asume ningún tipo de responsabilidad causada por modificaciones o intentos de reparaciones no autorizadas.

Introducción

Gracias por haber comprado el grabador de vídeo en red (NVR) RVNVR040020/ RVNVR04002P/ RVNVR080020/ RVNVR160020.

Esta guía rápida de inicio le ayudará a familiarizarse con su NVR en muy poco tiempo.

Componentes y accesorios

NVR:



Guía de instalación

Componentes del panel trasero de NVR 4/16 Canales



Figura 1 Componentes de los grabadores de vídeo en red RVNVR04/RVNVR16

Componentes del panel trasero de NVR 4 Canales PoE



Figure 22 Componentes del grabador de vídeo en red RVNVR04002P

Componentes del panel trasero de NVR 8 Canales PoE



Figura 3 Componentes del grabador de vídeo en red RVNVR080020

Instalación del disco duro



¡Apague el dispositivo y desenchufe el cable de alimentación antes de abrir la carcasa para reemplazar el disco duro!

¡Todas las figuras se incluyen solo a modo de referencia!

En la primera instalación, compruebe si el disco duro se instaló previamente. Por favor, utilice un disco duro de 7200 rpm o superior.



① Afloje los tornillos en la parte inferior del chasis.



② Alinee el disco duro con los cuatro orificios en la parte inferior.



③ Ponga el dispositivo al revés y apriete los tornillos (suministrados) con firmeza.



④ Conecte el cable de datos y el cable de alimentación al disco duro y a la placa base respectivamente.



⑤ Vuelva a colocar la cubierta y fije los tornillos al panel posterior. La instalación ha finalizado.

Grabadores de vídeo en red y la aplicación para instaladores de RISCO Cloud

La aplicación para instaladores de RISCO Cloud proporciona una interfaz para el NVR. Esto permite añadir nuevos NVR o editar existentes.

<u>**IMPORTANTE</u>**– Un NVR primero debe instalarse físicamente para poder añadirlo al sistema.</u>

Añadir un NVR

Para añadir un NVR:

1. Inicie sesión en la interfaz web para instaladores de RISCO Cloud (consulte la Guía Rápida de Instalación de RISCO Cloud para más instrucciones).

<u></u> RISC@		C COMPAÑÍA					٢
+ Añadir Sitio	Buscar	Filtros (9)	• Q 21 Sitios et	ncontrados	D	etalles Más	Mostrar el Mapa 🍳
• •	NOMBRE DEL SITIO	DIRECCIÓN	USUARIO MAESTRO	TDISPOSITIVOS	T ASIGNADO A	TETIQUETAS	▼ ACTUALIZADO
•	Sitio de Numancia 672714	Alcobendas Alcobendas, Spain	Soporte Risco Iberia 914902133		Soporte Risco 123456789	Centro	Ayer
•	ANA Site 843305	Madrid Madrid, Spain	******NS0	• Agility (36)	Soporte Risco 123456789		8 de feb. de 2019
•	Risco555 694783	Alcobendas Alcobendas, Spain	Paco A. 999888777	• LightSYS (50)	Soporte Risco 123456789	Centro	6 de feb. de 2019
•	RISCOIBERIA 790381	Alcobendas Alcobendas, Spain	Paco A. 999888777		Soporte Risco 123456789	Centro	6 de feb. de 2019

Figura 3 Página del listado de Sitios

- 2. Desde la página del listado de Sitios, seleccione el Sitio al que quiera añadir un NVR.
- 3. En la página que se muestra, pulse en el menú CÁMARAS IP y luego la pestaña lateral NVR.



4. Pulse el botón Añadir nuevo NVR; se abrirá el panel lateral Añadir nuevo NVR.



Figura 5 Panel lateral Añadir NVR

- 5. Introduzca un nombre para el NVR.
- 6. Introduzca la dirección MAC del NVR.
- 7. Pulse el botón Añadir; el NVR se añadirá a la red.

MODELO NVR - 8 ENCONTRADO

Z El Grabador de Vídeo se ha añadido correctamente

0 se descubrieron cámaras en la red del NVR. Seleccione las cámaras relevantes y haga clic en siguiente. Licencia disponible: 0 Cámaras seleccionadas 0/8

NOMBRE DE LA CÁMARA	TIPO	DIRECCIÓN MAC	DIRECCIÓN IP	EN EL SITIO
E0508B1AB259	Descono	E0508B1AB259	10.0.0.9	No
E0508BB6AFEB	Descono	E0508BB6AFEB	10.1.1.68	No



Todas las cámaras conectadas a la red del NVR se detectarán automáticamente y se mostrarán en el panel lateral.

8. Seleccione las casillas de las cámaras IP que quiera añadir al NVR.

<u>NOTA</u>: solo es posible añadir las cámaras IP de la lista que estén habilitadas. En raras ocasiones, cuando las cámaras IP están en la misma LAN y están conectadas a otro Sitio, se muestran pero no están habilitadas.

	LO NVR - 8 ENCONT	RADO eo se ha añ	adido correcta	mente	×		
20 se de Selecció	20 se descubrieron cámaras en la red del NVR. Licer Seleccione las cámaras relevantes y haga clic en siguiente. Cámaras s						
	NOMBRE DE LA CÁMARA	DIRECCIÓN IP	EN EL SITIO				
	E0508B1981CB	Descono	E0508B1981CB	10.0.0.100	No		
	E0508B1AB259	Descono	E0508B1AB259	10.0.0.9	No		
Sigui	iente Cancelar				Actualizar		

Figura 7 Seleccionar cámaras del NVR

9. Pulse Siguiente. Un asistente lo guiará a través de la configuración de cada una de las cámaras seleccionadas. Puede salir del asistente en cualquier momento.

Las pantallas del asistente contienen principalmente información de solo lectura. Para cada cámara debe seleccionar solo el modo de grabación requerido.

AÑADIR CÁMARA 14A78	B26647C (1/2) ×
NOMBRE DE LA CÁMARA	14A78B26647C
TIPO DE CÁMARA	 RISCO P2P RISCO IP Desconocido (1)
DIRECCIÓN MAC	14A78B26647C
DIRECCIÓN IP	10.0.0.97
NVR	Grabando: Otorinuo Otectado
Grabar & Continuar	Cancelar

Figura 8 Añadir cámara

- 10. Modo de grabación: si se selecciona "Movimiento Detectado", el NVR grabará solo si la cámara detecta movimiento. Si se selecciona la opción Continuo, la cámara grabará continuamente.
- 11. Pulse Grabar y Continuar. Repita el procedimiento para las otras cámaras hasta que todas las que haya seleccionado para el NVR estén configuradas. La siguiente pantalla proporciona un resumen de las cámaras que se han conectado correctamente o que no se pudieron conectar al NVR.
- 12. En el caso de cámaras Wi-Fi, aparece la siguiente pantalla.

AÑADIR CÁMARA E0508B	1981CB (2/2)		×
Si	u cámara se ha identi	ficado correctamente	
¿Desea conectarse a su Wi-Fi	?		
Conectar a la Wi-Fi	Ahora no		

Figura 9 Conexión a una red Wi-Fi

13. Seleccione la red requerida e introduzca la contraseña.

ADD CAMERA 3	3CEF8CF89	C8E (1/1)			×
WI-FI NETWORK		Edimax to cellcom	ê	atl	
		Cellcom Cellcom	â	atl	
		edimax setup	8	atl	
		Edimax		atl	
		TP-LINK_510C66	â	atl	
		DIRECT-SBRL-GILLESB-LPTmsXU	â	atl	
		TacIL	â	atl	
		BezeqNGN_000916_2.4GHz_1		atl	
		admin-guest		atl	
		HP-Print-3c-LaserJet 400 MFP	ê	atl	
PASSWORD					
Connect	Continue		4	Refre	sh

Figura 10 Selección de una red Wi-Fi

14. Pulse Conectar; se abrirá la pantalla de conexión Wi-Fi.



Figura 11 Conexión a una red Wi-Fi

15. Presione OK.



• E0508B1981CB

ОК

16. El NVR definido se muestra en la página de NVR y ahora se ha añadido al sitio.

Volver 781829					ASIGN SOP Cambi	ado A orte Risco ar		SER Des	VICIOS DE LA NUBE Habilitado habilitar
INFORMACIÓN DEL SITIO PROSYS PLUS (128) CRA (16) CÁMARAS IP (4) AUTOMATIZACIÓN (0) + Añadir una pestaña nueva CÁMARAS + Añadir nuevo NVR									
NVR		• N	IOMBRE	т	IPO	MAC	VERSIÓN	CANALES DISPONIBLES	CÁMARAS CONECTADAS
TRIGO	GERS	• N	uevo NVR	8	canales PoE	9C1463251037	3.215.1050000.7	6	2
EVEN	TOS DE VÍDEO								

Figura 13 Página de NVR

Edición de un NVR

Puede editar un NVR seleccionado y añadir o eliminar cámaras del NVR.

Para editar un NVR:

1. Desde la página de NVR, pulse el nombre del NVR; se abrirá entonces la pantalla Editar NVR.

EDITAR NVR	x
NOMBRE	Nuevo NVR
DIRECCIÓN MAC	9C1463251037
MODELO NVR	RVNVR080020 !
TIPO DE NVR	8 canales PoE
CONEXIÓN A LA NUBE	Conectado
CÁMARAS CONECTADAS	2 Editar las cámaras
FIRMWARE 🚺	Comprobar
ACCESO LOCAL	Configurar
Guardar Cancelar	Borrar NVR

Figura 14 Editar pantalla de NVR

Campo	Descripción
Nombre	Cambie el nombre del NVR, si es necesario
Firmware	Pulse Comprobar para confirmar si hay una nueva versión de firmware disponible.
Acceso local	Pulse Configurar y luego seleccione UI/CGI para permitir el acceso

<u>NOTA</u>: puede eliminar el NVR del sitio pulsando Borrar NVR en la parte inferior derecha de la pantalla.

EDITAR NVR	×
NOMBRE	Nuevo NVR
DIRECCIÓN MAC	9C1463251037
MODELO NVR	RVNVR080020
TIPO DE NVR	8 canales PoE
CONEXIÓN A LA NUBE	Conectado
CÁMARAS CONECTADAS	2 Editar las cámaras
FIRMWARE 🚺	Versión del firmware: 3.215.1050000.7
ACCESO LOCAL	✓ IU/IEC☐ Telnet
Guardar Cancelar	Borrar NVR

Figura 15 Editar configuración de NVR

2. Pulse Guardar para guardar la configuración actual o pulse Editar cámaras para editar las cámaras del sitio; la lista de cámaras que aparece proporciona información sobre las cámaras conectadas al NVR y las cámaras en la red del NVR pero no añadidas al NVR.

	EDITAR	CÁMARAS DE	L GRABADO	DR DE VÍI	DEO - 8 ENCC	NTRADO		×	
	2 cámaras conectadas a la red del Vídeo Grabador. 20 se descubrieron cámaras en la red del NVR.					L	Licencia disponible: <mark>0</mark> Cámaras conectadas 2/8		
Cámaras ya conectadas al NVR	▲ NOM CÁM	IBRE DE LA	TIPO	DIRECO	CIÓN MAC	DIRECCIÓN I	P		
	14A78	B26647C	RISCO P2P	14A78B	26647C	10.0.0.97		Eliminar	
	E0508	B1981CB	RISCO P2P	E0508B	1981CB	10.0.0.100		Eliminar	
	Añadir cá	Ámaras a este	e grabador de E LA TIPC	e vídeo	DIRECCIÓN	Cár	maras sele	eccionadas 0/6 EN EL	
Cámaras que se pueden }	Añadir ca	ámaras a este NOMBRE D CÁMARA 3CEF8C76480	e grabador de I ^{E LA} TIPC 18 Dese	e vídeo	DIRECCIÓN MAC 3CEF8C764808	Cár DIRECCI 10.0.0.41	maras sele I ÓN IP 1	EN EL SITIO No	
Cámaras que se pueden añadir	Añadir cá	imaras a este NOMBRE D CÁMARA 3CEF8C76480 3CEF8C993AE	e grabador de le LA TIPO 18 Deso 31 Deso	e vídeo o cono	DIRECCIÓN MAC 3CEF8C764808 3CEF8C993AB1	Cár DIRECCI 10.0.0.41 10.0.0.40	maras sele ÓN IP 1	EN EL SITIO No	

Figura 16 Editar cámaras de NVR

3. Si quiere añadir una cámara al NVR, seleccione la casilla de verificación de la cámara que desee añadir y pulse Añadir cámaras. Se abrirá el panel lateral Añadir cámara.
| AÑADIR CÁMARA 14A78B26647C (1/2) 🗙 | | |
|------------------------------------|--|--|
| NOMBRE DE LA CÁMARA | 14A78B26647C | |
| TIPO DE CÁMARA | RISCO P2P RISCO IP Desconocido | |
| DIRECCIÓN MAC | 14A78B26647C | |
| DIRECCIÓN IP | 10.0.0.97 | |
| NVR | Grabando: O Movimiento Detectado
© Continuo | |
| Grabar & Continuar | Cancelar | |

Figura 17 Añadir cámara

- 4. Desde la pantalla que se abre, seleccione el tipo de cámara y el modo de grabación. Si se selecciona "Detección de movimiento", el NVR grabará solo si la cámara detecta movimiento. Si se selecciona la opción Continuo, la cámara grabará continuamente.
- 5. Después de hacer su selección, pulse Guardar y continuar.

La siguiente pantalla proporciona un resumen de las nuevas cámaras añadidas al NVR.

RESUMEN	×
2 Las cámaras fueron agregadas al vídeo grabador	
14A78B26647CE0508B1981CB	

ОК

Figura 18 Cámaras añadidas al NVR

6. Pulse OK.

Especificaciones del producto

Consulte la siguiente tabla para ver las especificaciones de rendimiento del producto.

Parámetro			
Sister	Procesador principal	Procesador integrado de cuatro núcleos	
	SO	LINUX integrado	
na			
Audic vídeo	Entrada de cámaras IP	4/16 Canales, 4/8 Canales PoE	
	Habla bidireccional	1 canal de entrada, 1 canal de salida, RCA	
ý			
Pantalla	Interfaz	1 HDMI, 1 VGA	
	Resolución	HDMI: 3840×2160, 1920×1080, 1280×1024, 1280×720	
		VGA: 1920×1080, 1280×1024, 1280×720	
	Capacidad de decodificación	2 canales a 4K (30fps)/8 canales a 1080P (30fps)	
		4 canales: 1/4	
	Multipantalla	8 canales: 1/4/8/9	
		16 canales: 1/4/8/9/16	
Grabación	Compresión	Smart H.265+/H.265/Smart H.264+/H.264	
	Resolución	8 MP/6 MP/5 MP/4 MP/3 MP/1080P/1.3 MP/720P, etc.	
	Velocidad de grabación	80 Mbps	
	Velocidad de bits	16 Kbps ~ 20 Mbps por canal	
	Modo de grabación	Continuo, Movimiento	
	Intervalo de grabación	1 ~ 120 min (predet.: 60 min), Pregrabación: 1 ~ 30 seg. Posgrabación: 10 ~ 300 seg	
27	Modo de búsqueda	Hora/Fecha	
tepr	Modo de respaldo	Smartphone, red, USB	
od. y aldo			
Red	Interfaz	1 puerto RJ-45 (10/100Mbps)	
	Puerto Ethernet	1 puerto Ethernet independiente de 100 Mbps	
	PoE	IEEE802.3at/af	
	Smartphone	IPhone, iPad, Android	
	Interoperabilidad	ONVIF 2.4, SDK, CGI	

Parámetro			
Almao mient	Disco duro interno	1 SATA III Port, hasta 6 TB de capacidad	
	Modo de disco duro	Único	
o o			
Datos eléctricos	Fuente de alimentación	48V CC/1,5A	
	Consumo de energía: 4/16 canales	NVR: <7,5 W (sin disco duro)	
		PoE: Máx. 25,5 W para puerto único, 50 W en total	
	Consumo de energía: 8 canales	NVR: <8,3 W (sin disco duro)	
		PoE: Máx. 25,5 W para puerto único, 80 W en total	
Datos medioamt	Condiciones de funcionamiento	-10 °C ~ +55 °C, 86 ~ 106 kpa	
	Condiciones de almacenamiento	-20 °C ~ +70 °C, 0 ~ 90 % HR	
ientales			
Construcción 4/16 canales	Dimensiones 4/16 canales	Smart 1U, 204,6 mm×204,6 mm×45,6 mm	
	Peso neto: 4/16 canales	0,45 kg (sin disco duro)	
	Peso bruto: 4/16 canales	1,5 kg (sin disco duro)	
	Dimensiones 8 canales	Smart 1U, 270 mm×204,7 mm×45,7 mm	
	Peso neto: 8 canales	0,65 kg (sin disco duro)	
	Peso bruto: 8 canales	1,8 kg (sin disco duro)	
Certificación	CE	EN55032, EN55024, EN50130-4, EN60950-1	
	FCC	Apartado 15 subapartado B	

Declaración de Conformidad EMC

Por la presente, RISCO Group declara que este equipo cumple con los requisitos esenciales y otras disposiciones relevantes de la Directiva 2014/30/EU. Para la Declaración de Conformidad CE, por favor diríjase a nuestra web: www.riscogroup.com

Standard Limited Product Warranty ("Limited Warranty")

RISCO Ltd. ("RISCO") guarantee RISCO's hardware products ("Products") to be free from defects in materials and workmanship when used and stored under normal conditions and in accordance with the instructions for use supplied by RISCO, for a period of (i) 24 months from the date of delivery of the Product (the "Warranty Period"). This Limited Warranty covers the Product only within the country where the Product was originally purchased and only covers Products purchased as new.

Contact with customers only. This Limited Warranty is solely for the benefit of customers who purchased the Products directly from RISCO or from an authorized distributor of RISCO. RISCO does not warrant the Product to consumers and nothing in this Warranty obligates RISCO to accept Product returns directly from end users who purchased the Products for their own use from RISCO's customer or from any installer of RISCO, or otherwise provide warranty or other services to any such end users in connection with this Limited Warranty. RISCO's authorized distributor or installer shall handle all interactions with its end users in connection with this Limited Warranty. RISCO's authorized distributor or installer shall make no warranties, representations, guarantees or statements to its end users or other third parties that suggest that RISCO has any warranty or service obligation to, or any contractual privy with, any recipient of a Product.

Remedies. In the event that a material defect in a Product is discovered and reported to RISCO during the Warranty Period, RISCO shall accept return of the defective Product in accordance with the below RMA procedure and, at its option, either (i) repair or have repaired the defective Product, or (ii) provide a replacement product to the customer.

Return Material Authorization. In the event that you need to return your Product for repair or replacement, RISCO will provide you with a Return Merchandise Authorization Number (RMA#) as well as return instructions. Do not return your Product without prior approval from RISCO. Any Product returned without a valid, unique RMA# will be refused and returned to the sender at the sender's expense. The returned Product must be accompanied with a detailed description of the defect discovered ("Defect Description") and must otherwise follow RISCO's then-current RMA procedure published in RISCO's website at www.riscogroup.com in connection with any such return. If RISCO determines in its reasonable discretion that any Product returned by customer conforms to the applicable warranty ("Non-Defective Product"), RISCO will notify the customer of such determination and will return the applicable Product to customer at customer's expense. In addition, RISCO may propose and assess customer a charge for testing and examination of Non-Defective Product.

Entire Liability. The repair or replacement of Products in accordance with this Limited Warranty shall be RISCO's entire liability and customer's sole and exclusive remedy in case a material defect in a Product is discovered and reported as required herein. RISCO's obligation and this Limited Warranty are contingent upon the full payment by customer for such Product and upon a proven weekly testing and examination of the Product functionality.

Limitations. This Limited Warranty is the only warranty made by RISCO with respect to the Products. The warranty is not transferable to any third party. To the maximum extent permitted by applicable law, this Limited Warranty shall not apply and will be void if: (i) the conditions set forth above are not met (including, but not limited to, full payment by customer for the Product and a proven weekly testing and examination of the Product functionality); (ii) if the Products or any part or component thereof: (a) have been subjected to improper operation or installation; (b) have been subject to neglect, abuse, willful damage, abnormal working conditions, failure to follow RISCO's instructions (whether oral or in writing); (c) have been misused, altered, modified or repaired without RISCO's written approval or combined with, or installed on products, or equipment of the customer or of any third party; (d) have been damaged by any factor beyond RISCO's reasonable control such as, but not limited to, power failure, electric power surges, or unsuitable third party components and the interaction of software therewith or (e) any failure or delay in the performance of the Product attributable to any means of communication provided by any third party service provider, including, but not limited to, GSM interruptions, lack of or internet outage and/or

telephony failure. BATTERIES ARE EXPLICITLY EXCLUDED FROM THE WARRANTY AND RISCO SHALL NOT BE HELD RESPONSIBLE OR LIABLE IN RELATION THERETO, AND THE ONLY WARRANTY APPLICABLE THERETO, IF ANY, IS THE BATTERY MANUFACTURER'S WARRANTY. RISCO does not install or integrate the Product in the end user's security system and is therefore not responsible for and cannot guarantee the performance of the end user's security system which uses the Product or which the Product is a component of.

This Limited Warranty applies only to Products manufactured by or for RISCO. Further, this Limited Warranty does not apply to any software (including operating system) added to or provided with the Products or any third-party software, even if packaged or sold with the RISCO Product. Manufacturers, suppliers, or third parties other than RISCO may provide their own warranties, but RISCO, to the extent permitted by law and except as otherwise specifically set forth herein, provides its Products "AS IS". Software and applications distributed or made available by RISCO in conjunction with the Product (with or without the RISCO brand), including, but not limited to system software, as well as P2P services or any other service made available by RISCO in relation to the Product, are not covered under this Limited Warranty. Refer to the Terms of Service at: https://riscocloud.com/ELAS/WebUI/UserLogin/License for details of your rights and obligations with respect to the use of such applications, software or any service. RISCO does not represent that the Product may not be compromised or circumvented; that the Product will prevent any personal injury or property loss by burglary, robbery, fire or otherwise, or that the Product will in all cases provide adequate warning or protection. A properly installed and maintained alarm may only reduce the risk of a burglary, robbery or fire without warning, but it is not insurance or a guarantee that such will not occur or will not cause or lead to personal injury or property loss. CONSEQUENTLY, RISCO SHALL HAVE NO LIABILITY FOR ANY PERSONAL INJURY, PROPERTY DAMAGE OR OTHER LOSS BASED ON ANY CLAIM AT ALL INCLUDING A CLAIM THAT THE PRODUCT FAILED TO GIVE WARNING.

EXCEPT FOR THE WARRANTIES SET FORTH HEREIN, RISCO AND ITS LICENSORS HEREBY DISCLAIM ALL EXPRESS, IMPLIED OR STATUTORY, REPRESENTATIONS, WARRANTIES, GUARANTEES, AND CONDITIONS WITH REGARD TO THE PRODUCTS, INCLUDING BUT NOT LIMITED TO ANY REPRESENTATIONS, WARRANTIES, GUARANTEES, AND CONDITIONS OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE AND WARRANTIES AGAINST HIDDEN OR LATENT DEFECTS, TO THE EXTENT PERMITTED BY LAW. WITHOUT LIMITING THE GENERALITY OF THE FOREGOING, RISCO AND ITS LICENSORS DO NOT REPRESENT OR WARRANT THAT: (I) THE OPERATION OR USE OF THE PRODUCT WILL BE TIMELY, SECURE, UNINTERRUPTED OR ERROR-FREE; (ii) THAT ANY FILES, CONTENT OR INFORMATION OF ANY KIND THAT MAY BE ACCESSED THROUGH THE PRODUCT SHALL REMAIN SECURED OR NON DAMAGED. CUSTOMER ACKNOWLEDGES THAT NEITHER RISCO NOR ITS LICENSORS CONTROL THE TRANSFER OF DATA OVER COMMUNICATIONS FACILITIES, INCLUDING THE INTERNET, GSM OR OTHER MEANS OF COMMUNICATIONS AND THAT RISCO'S PRODUCTS, MAY BE SUBJECT TO LIMITATIONS, DELAYS, AND OTHER PROBLEMS INHERENT IN THE USE OF SUCH MEANS OF COMMUNICATIONS. RISCO IS NOT RESPONSIBLE FOR ANY DELAYS, DELIVERY FAILURES, OR OTHER DAMAGE RESULTING FROM SUCH PROBLEMS. RISCO WARRANTS THAT ITS PRODUCTS DO NOT, TO THE BEST OF ITS KNOWLEDGE, INFRINGE UPON ANY PATENT, COPYRIGHT, TRADEMARK, TRADE SECRET OR OTHER INTELLECTUAL PROPERTY RIGHT IN ANY EVENT RISCO SHALL NOT BE LIABLE FOR ANY AMOUNTS REPRESENTING LOST REVENUES OR PROFITS, PUNITIVE DAMAGES, OR FOR ANY OTHER INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, EVEN IF THEY WERE FORESEEABLE OR RISCO HAS BEEN INFORMED OF THEIR POTENTIAL.

Contacting RISCO

RISCO Group is committed to customer service and Product support. You can contact us through our website (www.riscogroup.com) or at the following telephone and fax numbers:

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