riscogroup.com



VUpoint Bullet Varifocal P2P PoE Network Camera





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Bullet Varifocal Network Camera Components



Note: The camera settings to factory default mode), long press the Reset for 10 seconds; the light turns off



Defining IP Camera Settings

Step 1

Your PoE supported camera can be used without electrical connection by using only the Ethernet cable. To achieve this, connect one end of the Ethernet cable (LAN) to the camera Ethernet port and the other side to:

- 1. A PoE injector that is connected to your network or
- 2. To a PoE supported router or switch.

Step 2

Log into the Installer Administration at www.riscocloud.com/installer.

Step 3

Once logged in, click Control Panels List \rightarrow select the desired control panel \rightarrow

click Network Cameras \rightarrow click **+** Add Camera and then fill the required fields as shown in the example below.

Add Camera	×	
Label:	Camera 1	
Partitions:	Partition 1	Define
Туре:	RISCO P2P Camera	Settings
MAC Address:		
	Cancel Add	Click when done
Please, wait		
W	/aiting for camera to connect	Please wait for
	Cancel	camera to connect

Step 4

Once the "camera is ready for use" message is displayed, click "OK". The defined IP camera is displayed in the IP Cameras page and ready for use.

Setting the Focal Length

This feature allows you to set the appropriate focal length of the video according to the required field-of-view.

Step 1

From the IP Cameras screen, click the "..." button below according to the MAC address.

P Camera	s				
Cameras	Triggers				
Add Camera					
Label	Partition	Туре	MAC/IP Address	Wi₋Fi	Actions

Figure 1 IP Camera Settings

Step 2

In the screen that opens, select the UI/CGI checkbox and click "Save".

Camera Loca	al Access	×
FW Version:	2.620.0002.2.T,build:2017-12-	15
UI/CGI		
Telnet		
S	ave Cancel	

Figure 2 Enable UI/CGI Option

The installer is now provided with access to the Web interface of the IP Camera for a duration of one hour.

Step 3

From the riscogroup website, click the "SUPPORT" tab and select "Downloads".

Step 4

Double-click the "VUpro Config Tool" to download the ConfigTool on your laptop PC.

Step 5

Open the Config Tool to view the camera list on your network. Click the O (refresh) button at the top of the screen to refresh the Camera list

Ņ		16	De	vices found	\bigcirc	Search setting			₹ - ×
		All		IPC S	SD DVR	Uninitialized	IPV4 v		Q
		NO.	Status	Туре	Model	IP	MAC	Version	Operate
Ĵ		1	Initialized	IPC	IP Camera	10.0.0.19		2.400.0.4	000
		2	Initialized	IPC	IP Camera	10.0.0.28		2.620.0002.2.T	000
*		3	Initialized	IPC	IP Camera	10.0.0.37		2.620.0002.2.T	000
		4	Initialized	IPC	IP Camera	10.0.0.36		2.400.1.1	000
		5	Initialized	IPC	IP Camera	10.0.0.20		2.400.1.2	000
U		6	Initialized	IPC	IP Camera	10.0.0.38		2.400.1.1	000
_		7	Initialized	IPC	IP Camera	10.0.0.42		2.620.0002.2.T	000
		8	Initialized	IPC	IP Camera	10.0.0.18		2.400.0.4	000
		9	Initialized	IPC	IP Camera	10.0.0.30		2.620.0002.2.T	000
		10	Initialized	IPC	IP Camera	10.0.0.41		2.620.0002.2.T	000
		11	Initialized	IPC	IP Camera	10.0.0.29		2.460.0000.13.T	000
		12	Initialized	IPC	IP Camera	10.0.0.34		2.460.0000.13.T	000
		13	Initialized	IPC	IP Camera	10.0.0.10		2.460.0001.15.T	000
		14	Initialized	IPC	IP Camera	10.0.0.40		2.460.0000.13.T	0 🛛 🖯
		15	Initialized	IPC	IP Camera	10.0.0.32		2.460.0001.15.T	0 🛛 🖯
	Û	Initializ	e	Modify IP	* 0 devices select	ed	📥 Import	📤 Export 🛛 🕂 A	Add 🔟 Delete

Step 6

Click the (Explorer) button according to the MAC address of the camera or open another Internet browser and enter the IP address of the camera in the address bar.

By Default, the Username and Password for the IP Camera login is "admin" and "_AdmiN_+ IP Camera MAC address" (for example, _AdmiN_AABBCCDDEEFF).

Click "Login".



Step 7

In the screen below you can make changes to the focal length of the video. Click the "Zoom and Focus" button.



Coom and Focus button

Step 8

On the right hand side of the screen below you can zoom in or zoom out (set the focal length) by clicking on the "+"/"-" buttons, respectively, or by sliding the bar in the middle.

Note: It is not necessary to adjust the camera's focus by clicking on the Focus "+ / - " buttons since the camera is normally on Auto Focus mode.





Composants de la caméra IP PoE P2P varifocale (avec objectif à focale variable)



Remarque : pour réinitialiser la caméra (c'est-à-dire rétablir ses paramètres par défaut), appuyez sur le bouton de réinitialisation pendant 10 secondes ; le voyant s'éteint.



Définition des paramètres de la caméra IP

Étape 1

Vous pouvez utiliser votre caméra compatible PoE sans connexion électrique à l'aide du câble Ethernet. Pour cela, raccordez l'une des extrémités du câble Ethernet (LAN) au port Ethernet de la caméra, et l'autre extrémité comme suit :

- 1. À un injecteur PoE connecté à votre réseau ou
- 2. À un routeur ou un switch compatible PoE.

Vous pouvez également alimenter votre caméra IP à l'aide d'un adaptateur 12 V CC fourni par RISCO.

Étape 2

Connectez-vous à l'application Installateur Admin sur la page www.riscocloud.com/installer.

Étape 3

Une fois que vous êtes connecté, cliquez sur Liste des centrales → sélectionnez la centrale de

votre choix \rightarrow cliquez sur Caméras IP \rightarrow cliquez sur **Ajout Caméra** , puis renseignez les champs requis, comme dans l'exemple suivant.

Ajout Caméra	a X	
Nom :	Caméra 1	
Partitions :	Partition 1	Définissez les
Type :	RISCO P2P Camera	de la caméra
Adresse MAC :		
	Annuler Ajouter	Cliquez lorsque vous avez
Please, wait		terminé
v	Vaiting for camera to connect	Attendez que la
	Cancel	caméra se connecte

Étape 4

Lorsque le message « Caméra identifiée avec succès » s'affiche, cliquez sur OK. La caméra IP configurée s'affiche sur la page Caméras IP. Elle est prête à être utilisée.

Réglage de la focale

Cette fonction vous permet de régler la focale de la vidéo selon le champ de vision souhaité.

Étape 1

Dans l'écran Caméras IP, cliquez sur le bouton « … » ci-dessous de la caméra souhaitée (selon l'adresse MAC).

IP Cameras							
Cameras	Triggers						
Add Camera	Partition	Type	MAC/IP Address	WiFi	Actions		

Figure 3 Paramètres de la caméra IP

Étape 2

Dans l'écran qui s'affiche, cochez la case UI/CGI et cliquez sur « Enregistrer ».



Figure 4 Activer l'option UI/CGI

L'installateur peut maintenant accéder à l'interface Web de la caméra IP pour une durée d'une heure.

Étape 3

Accédez au site Internet de RISCO Group, cliquez sur l'onglet « SUPPORT », puis sélectionnez « Téléchargement ».

Étape 4

Cliquez deux fois sur « VUpro Config Tool » pour télécharger l'outil ConfigTool sur votre ordinateur de bureau.

Étape 5

Ouvrez l'outil de configuration pour afficher la liste des caméras sur votre réseau. Cliquez sur le bouton (actualiser) situé en haut de l'écran pour actualiser la liste des caméras.

Ņ		16	De	vices found	C	Search setting			₹ - ×
(P)		All		IPC	SD DVR Others	Uninitialized	IPV4 =		Q
		NO.	Status	Туре	Model	IP	МАС	Version	Operate
ġ (l		1	Initialized	IPC	IP Camera	10.0.0.19		2.400.0.4	000
		2	Initialized	IPC	IP Camera	10.0.0.28		2.620.0002.2.T	000
*		3	Initialized	IPC	IP Camera	10.0.0.37		2.620.0002.2.T	000
		4	Initialized	IPC	IP Camera	10.0.0.36		2.400.1.1	000
		5	Initialized	IPC	IP Camera	10.0.0.20		2.400.1.2	000
L.		6	Initialized	IPC	IP Camera	10.0.0.38		2.400.1.1	000
_		7	Initialized	IPC	IP Camera	10.0.0.42		2.620.0002.2.T	000
		8	Initialized	IPC	IP Camera	10.0.0.18		2.400.0.4	000
		9	Initialized	IPC	IP Camera	10.0.0.30		2.620.0002.2.T	000
		10	Initialized	IPC	IP Camera	10.0.041		2.620.0002.2.T	0 🛛 😂 📗
		11	Initialized	IPC	IP Camera	10.0.0.29		2.460.0000.13.T	0 🛛 🕞 📗
		12	Initialized	IPC	IP Camera	10.0.034		2.460.0000.13.T	0 🛛 🖯
		13	Initialized	IPC	IP Camera	10.0.0.10		2.460.0001.15.T	0 🛛 🖨 💧
		14	Initialized	IPC	IP Camera	10.0.040		2.460.0000.13.T	0 🛛 🖯
		15	Initialized	IPC	IP Camera	10.0.032		2.460.0001.15.T	0 🛛 🖯
	Û	Initializ	e	IP Modify IP	* 0 devices se	elected	📥 Import	📤 Export 🛛 🕂 🖊	Add 🔟 Delete

Étape 6

Cliquez sur le bouton (Explorateur) en fonction de l'adresse MAC de la caméra, ou ouvrez une autre fenêtre de navigateur Internet et saisissez l'adresse IP de la caméra dans la barre d'adresses. Par défaut, le nom d'utilisateur et le mot de passe pour se connecter à la caméra IP sont « admin » et « _AdmiN_+ adresse MAC de la caméra IP » (par exemple, _AdmiN_AABBCCDDEEFF). Cliquez sur « Login ».

IP Came	era	
Usemame:	admin	
Password	Lada David	

Étape 7

Dans l'écran ci-dessous, vous pouvez modifier les réglages de focale de la vidéo.

Cliquez sur le bouton « Zoom and Focus ».



Bouton Zoom et mise au point

Étape 8

La zone située à droite de l'écran ci-dessous vous permet d'effectuer un zoom avant ou arrière (c'est-à-dire de régler la focale) ; pour cela, cliquez sur les boutons "+/-", respectivement, ou déplacez le curseur central.

Remarque : il n'est pas nécessaire de régler la mise au point de la caméra en cliquant sur les boutons "+/-", car la caméra est généralement en mode de mise au point automatique.

Commandes de zoom





Componentes de la cámara de red varifocal Bullet



Definir la configuración de la cámara IP

Paso 1

Su cámara compatible con PoE se puede utilizar sin conexión eléctrica, solo mediante el cable Ethernet. Para ello, conecte un extremo del cable Ethernet (LAN) al puerto Ethernet de la cámara y el otro extremo a:

- 1. Un inyector PoE conectado a la red, o bien
- 2. Un router o conmutador compatible con PoE.

Paso 2

Conéctese a la aplicación de administración de instaladores en www.riscocloud.com/installer.

Paso 3

Una vez conectado, haga clic en la lista de paneles de control \rightarrow seleccione el panel de control que desee \rightarrow haga clic en Cámaras de red \rightarrow haga clic en $\stackrel{\bullet}{+}$ Add Camera y seguidamente rellene los campos necesarios como se muestra en el siguiente ejemplo.

Add Camera	×	
Label:	Camera 1	
Partitions:	Partition 1	Defina la configuración
Туре:	RISCO P2P Camera	de la cámara
MAC Address:		
	Cancel Add	Pulse cuando haya terminado
Please, wait		
W	aiting for camera to connect	Espere a que se
	Cancel	conecte la cámara

Paso 4

Cuando aparezca el mensaje *Camera is ready for use,* pulse **OK**. La cámara IP definida se visualizará en la página de cámaras IP y estará lista para su uso.

Ajustar la distancia focal

Esta función permite ajustar la distancia focal del vídeo apropiada según el campo de visión requerido.

Paso 1

Desde la pantalla de cámaras IP, pulse el botón "..." correspondiente a la dirección MAC.

IP Cameras							
Cameras	Triggers						
+ Add Camera	Lanna	1	1				
Label	Partition	Туре	MAC/IP Address	Wi-Fi	Actions		
Cube - Office	Partition 1	RISCO P2P Camera		Risco-	🔊 🗙 FW		

Figura 5 Ajuste de la cámara IP

Paso 2

En la pantalla que aparece, seleccione la casilla de verificación UI/CGI y pulse "Save".

Camera Loca	al Access	×
FW Version:	2.620.0002.2.T,build:2017-12-1	5
UI/CGI		
Telnet		
s	ave Cancel	

Figura 6 Activar opción UI/CGI

El instalador ahora tiene acceso a la interfaz web de la cámara IP durante una hora.

Paso 3

Desde el sitio web de riscogroup, pulse la pestaña "SUPPORT" y seleccione "Downloads".

Paso 4

Pulse dos veces "VUpro Config Tool" para descargar la herramienta de configuración en su ordenador portátil.

Paso 5

Abra la herramienta de configuración para ver la lista de cámaras de su red. Pulse

el botón 🧿 (actualizar) en la parte superior de la pantalla para actualizar la lista de cámaras

Ņ		16	De	vices found	I	\bigcirc	C Search setting				-	- ×	
(IP)		All		IPC I	SD 🔲 Others	DVR	Uninitialized	IPV4 V			Q		
		NO.	Status	Туре	Model		IP	MAC	Version	Opera	ate		
Ĵ.		1	Initialized	IPC	IP Came	era	10.0.0.19		2.400.0.4	0	0	0	
		2	Initialized	IPC	IP Came	era	10.0.0.28		2.620.0002.2.T		0	0	
*		3	Initialized	IPC	IP Came	era	10.0.0.37		2.620.0002.2.T	0	0	0	
		4	Initialized	IPC	IP Came	era	10.0.0.36		2.400.1.1	0	1	0	
		5	Initialized	IPC	IP Came	era	10.0.0.20		2.400.1.2	0	0	0	
		6	Initialized	IPC	IP Came	era	10.0.0.38		2.400.1.1	0	0	0	
_		7	Initialized	IPC	IP Came	era	10.0.0.42		2.620.0002.2.T	0	0	0	
		8	Initialized	IPC	IP Came	era	10.0.0.18		2.400.0.4	0	0	0	
		9	Initialized	IPC	IP Came	era	10.0.0.30		2.620.0002.2.T	0	0	0	
		10	Initialized	IPC	IP Came	era	10.0.0.41		2.620.0002.2.T	0	0	0	
		11	Initialized	IPC	IP Came	era	10.0.0.29		2.460.0000.13.T	0	0	0	
		12	Initialized	IPC	IP Came	era	10.0.0.34		2.460.0000.13.T		0	0	
		13	Initialized	IPC	IP Came	era	10.0.0.10		2.460.0001.15.T		0	Θ	J
		14	Initialized	IPC	IP Came	era	10.0.0.40		2.460.0000.13.T		0	e	
		15	Initialized	IPC	IP Came	era	10.0.0.32		2.460.0001.15.T	0	0	Θ	
	Û	Initializ	e	P Modify IP	* 0 dev	rices select	ed	📥 Import	📤 Export 🛛 🕂	Add		Delete	

Paso 6

Pulse el botón (Explorer) correspondiente a la dirección MAC de la cámara o abra otra ventana de Internet e introduzca la dirección IP de la cámara en la barra de direcciones.

Por defecto, los campos de nombre de usuario y contraseña para acceder al inicio de sesión de la cámara IP son admin y _AdmiN_+ dirección MAC de la cámara IP (por ejemplo, _AdmiN_AABBCCDDEEFF).

Pulse "Login".

IP Came	era		
Usemane:	admin		
Password			
	Login	Cancel	

Paso 7

En la siguiente pantalla puede hacer cambios en la distancia focal del vídeo. Pulse el botón "Zoom and Focus".



Botón Zoom and Focus

Paso 8

A la derecha, en la pantalla siguiente, puede alejar o acercar la imagen (ajustar la distancia focal) pulsando los botones "+"/"-", respectivamente, o deslizando la barra central.

Nota: No es necesario ajustar el enfoque de la cámara pulsando los botones de enfoque "+ / -", ya que normalmente la cámara está en modo de enfoque automático.



Π

Telecamera IP P2P PoE da Esterno – Componenti



Configurazione della Telecamera IP

Passo 1

La telecamera supporta il PoE e può essere utilizzata senza connessione elettrica utilizzando solo il cavo Ethernet. Per ottenere ciò, collegare un'estremità del cavo Ethernet (LAN) alla porta Ethernet della telecamera e l'altro lato a:

- 1. Un Iniettore PoE connesso sulla propria rete oppure
- 2. Un Poe generato da uno Switch o da un Router PoE

Passo 2

Autenticarsi nel proprio Profilo Installatore via web (www.riscocloud.com/installer) inserendo le proprie credenziali.

Passo 3

Una volta loggati andare su , Lista Centrali \rightarrow selezionare la centrale alla quale aggiungere la/e telecamere \rightarrow cliccare su Telecamere IP \rightarrow cliccare su **Aggiungi Telecamera** e quindi riempire i campi come mostrato di seguito.

Aggiungi Tel	ecamera >	<
Etichetta::		
Partizioni:	Selezionare le partizioni	Definire
Tipo:	RISCO P2P Camera	settaggi
Indirizzo MAC		
	Annulla Aggiungi	Quindi Premere Aggiungi
Please, wait		
	Waiting for camera to connect	Attendere per la connessione della telecamera

Passo 4

Quando viene visualizzato il messaggio "Telecamera Connessa", fare clic su "OK". La telecamera IP definita viene visualizzata nella pagina Telecamere IP ed è pronta per l'uso.

Impostazione della Lunghezza Focale

Questa funzione consente di impostare la lunghezza focale appropriata della Telecamera in base al campo di vista richiesto.

Passo 1

Dalla Schermata Telecamere IP premere "..." accanto al MAC Address della telecamera alla quale modificare il campo visivo.

٦	Telecamere IP							
	Telecamere Triggers							
Н	+ Aggiungi Telecamera							
	Etichetta	Partizione	Тіро	Indirizzo MAC / IP	Wi-Fi	Azioni		
	Uffici RISCO Lato Est	Sala Corsi, Esterno	RISCO	90:02:A9:36:6C:8F	N / A (statica LAN)	∲ ¥ FW		

Figura 7 Settaggio Telecamera IP

Passo 2

Nella schermata che appare mettere il flag su UI/CGI e cliccare su "Salva".

Accesso Locale Telecamera 🛛 🗙						
FW Versione:	2.400.0000.2.R 2016-10-28					
UI/CGI						
Telnet						
Salva	Annulla					

Figura 8 Abilitazione Opzione UI/CGI

L'installatore è ora abilitato all'accesso all'interfaccia Web della telecamera IP per la durata di un'ora.

Passo 3

Dal sito www.riscogroup.it, cliccare su "ASSISTENZA" e poi selezionare "Downloads".

Passo 4

Doppio click su "VUpro Config Tool" per scaricare il tools sul proprio PC.

Passo 5

Aprire lo strumento di configurazione per visualizzare l'elenco delle telecamere sulla rete. Fare clic sul pulsante ⁽⁾ (Aggiorna) nella parte superiore dello schermo per aggiornare l'elenco.

Ņ	16	De	vices found		\odot	C Search setting			-	- ×
(IP)	All		IPC	SD 🚺 Others	DVR	Uninitialized	IPV4 v		<u>Q</u>	
	NO.	Status	Туре	Model		IP	MAC	Version	Operate	
Ĵ.	1	Initialized	IPC	IP Came	ra	10.0.0.19		2.400.0.4	0 🛛	0
	2	Initialized	IPC	IP Came	ra	10.0.0.28		2.620.0002.2.T	0 🛛	0
*	3	Initialized	IPC	IP Came	ra	10.0.0.37		2.620.0002.2.T	0 🛛	0
	4	Initialized	IPC	IP Came	ra	10.0.0.36		2.400.1.1	0 🛛	0
	5	Initialized	IPC	IP Came	ra	10.0.0.20		2.400.1.2	0 🛛	0
IJ	6	Initialized	IPC	IP Came	ra	10.0.0.38		2.400.1.1	0 🛛	0
	7	Initialized	IPC	IP Came	ra	10.0.0.42		2.620.0002.2.T	00	0

Passo 6

Fare clic sul pulsante (Esplora risorse) di fianco all'indirizzo MAC della telecamera o aprire un altro browser Internet e inserire l'indirizzo IP della telecamera nella barra degli indirizzi.

Per impostazione predefinita, il nome utente e la password per il login della telecamera IP sono "admin" e "_AdmiN_ + indirizzo MAC della telecamera IP tutto maiuscolo" (ad esempio, _AdmiN_AABBCCDDEEFF).

Fare clic su "Login"

IP Came	era	
Username: Password	admin	
	Login Cancel	

Passo 7

Nella schermata qui sotto è possibile modificare la lunghezza focale della telecamera.

Fare clic sul pulsante "Zoom and Focus (messa a fuoco)".



Bottone Zoom e messa a fuoco

Passo 8

Sul lato destro dello schermo (vedere immagine sotto riportata) si può ingrandire o ridurre l'immagine (impostare la lunghezza focale) facendo click rispettivamente sui pulsanti "+" / "-", o facendo scorrere la barra al centro.

Nota: Non è necessario regolare la messa a fuoco della fotocamera facendo clic sui pulsanti di messa a fuoco "+ / -" poiché la fotocamera è normalmente in modalità di messa a fuoco automatica.



Controllo dello Zoom



Standard Limited Product Warranty ("Limited Warranty")

RISCO Ltd. ("**RISCO**") guarantee RISCO's hardware products ("**Products**") to be free from defects in materials and workmanship when used and stored under normal conditions and in accordance with the instructions for use supplied by RISCO, for a period of (i) 24 months from the date of delivery of the Product (the "**Warranty Period**"). This Limited Warranty covers the Product only within the country where the Product was originally purchased and only covers Products purchased as new.

Contact with customers only. This Limited Warranty is solely for the benefit of customers who purchased the Products directly from RISCO or from an authorized distributor of RISCO. RISCO does not warrant the Product to consumers and nothing in this Warranty obligates RISCO to accept Product returns directly from end users who purchased the Products for their own use from RISCO's customer or from any installer of RISCO, or otherwise provide warranty or other services to any such end user directly. RISCO's authorized distributor or installer shall handle all interactions with its end users in connection with this Limited Warranty. RISCO's authorized distributor or installer shall make no warranties, representations, guarantees or statements to its end users or other third parties that suggest that RISCO has any warranty or service obligation to, or any contractual privy with, any recipient of a Product.

Remedies. In the event that a material defect in a Product is discovered and reported to RISCO during the Warranty Period, RISCO shall accept return of the defective Product in accordance with the below RMA procedure and, at its option, either (i) repair or have repaired the defective Product, or (ii) provide a replacement product to the customer.

Return Material Authorization. In the event that you need to return your Product for repair or replacement, RISCO will provide you with a Return Merchandise Authorization Number (RMA#) as well as return instructions. Do not return your Product without prior approval from RISCO. Any Product returned without a valid, unique RMA# will be refused and returned to the sender at the sender's expense. The returned Product must be accompanied with a detailed description of the defect discovered ("**Defect Description**") and must otherwise follow RISCO's then-current RMA procedure published in RISCO's website at <u>www.riscogroup.com</u> in connection with any such return. If RISCO determines in its reasonable discretion that any Product returned by customer conforms to the applicable warranty ("**Non-Defective Product**"), RISCO will notify the customer of such determination and will return the applicable Product to customer at customer's expense. In addition, RISCO may propose and assess customer a charge for testing and examination of Non-Defective Product.

Entire Liability. The repair or replacement of Products in accordance with this Limited Warranty shall be RISCO's entire liability and customer's sole and exclusive remedy in case a material defect in a Product is discovered and reported as required herein. RISCO's obligation and this Limited Warranty are contingent upon the full payment by customer for such Product and upon a proven weekly testing and examination of the Product functionality.

Limitations. This Limited Warranty is the only warranty made by RISCO with respect to the Products. The warranty is not transferable to any third party. To the maximum extent permitted by applicable law, this Limited Warranty shall not apply and will be void if: (i) the conditions set forth above are not met (including, but not limited to, full payment by customer for the Product and a proven weekly testing and examination of the Product functionality); (ii) if the Products or any part or component thereof: (a) have been subjected to improper operation or installation; (b) have been subject to neglect, abuse, willful damage, abnormal working conditions, failure to follow RISCO's instructions (whether oral or in writing); (c) have been misused, altered, modified or repaired without RISCO's written approval or combined with, or installed on products, or equipment of the customer or of any third party; (d) have been damaged by any factor beyond RISCO's reasonable control such as, but not limited to, power failure, electric power surges, or unsuitable third party components and the interaction of software therewith or (e) any failure or delay in the performance of the Product attributable to any means of communication provided by any third party service provider, including, but not limited to, GSM interruptions, lack of or internet outage and/or telephony failure. BATTERIES ARE EXPLICITLY EXCLUDED FROM THE WARRANTY AND RISCO SHALL NOT BE HELD RESPONSIBLE OR LIABLE IN RELATION THERETO, AND THE ONLY WARRANTY APPLICABLE THERETO, IF ANY, IS THE BATTERY MANUFACTURER'S WARRANTY. RISCO does not install or integrate the Product in the end user's security system and is therefore not responsible for and cannot guarantee the performance of the end user's security system which uses the Product or which the Product is a component of.

This Limited Warranty applies only to Products manufactured by or for RISCO. Further, this Limited Warranty does not apply to any software (including operating system) added to or provided with the Products or any third-party software, even if packaged or sold with the RISCO Product. Manufacturers, suppliers, or third parties other than RISCO may provide their own warranties, but RISCO, to the extent permitted by law and except as otherwise specifically set forth herein, provides its Products "AS IS". Software and applications distributed or made available by RISCO in conjunction with the Product (with or without the RISCO brand), including, but not limited to system software, as well as P2P services or any other service made available by RISCO in relation to the Product, are not covered under this Limited Warranty. Refer to the Terms of Service at: https://riscocloud.com/ELAS/WebUI/UserLogin/License for details of your rights and obligations with respect to the use of such applications, software or any service. RISCO does not represent that the Product may not be compromised or circumvented; that the Product will prevent any personal injury or property loss by burglary, robbery, fire or otherwise, or that the Product will in all cases provide adequate warning or protection. A properly installed and maintained alarm may only reduce the risk of a burglary, robbery or fire without warning, but it is not insurance or a guarantee that such will not occur or will not cause or lead to personal injury or property loss. CONSEQUENTLY, RISCO SHALL HAVE NO LIABILITY FOR ANY PERSONAL INJURY, PROPERTY DAMAGE OR OTHER LOSS BASED ON ANY CLAIM AT ALL INCLUDING A CLAIM THAT THE PRODUCT FAILED TO GIVE WARNING

EXCEPT FOR THE WARRANTIES SET FORTH HEREIN, RISCO AND ITS LICENSORS HEREBY DISCLAIM ALL EXPRESS, IMPLIED OR STATUTORY, REPRESENTATIONS, WARRANTIES, GUARANTEES, AND CONDITIONS WITH REGARD TO THE PRODUCTS, INCLUDING BUT NOT LIMITED TO ANY REPRESENTATIONS, WARRANTIES, GUARANTEES, AND CONDITIONS OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE AND WARRANTIES AGAINST HIDDEN OR LATENT DEFECTS, TO THE EXTENT PERMITTED BY LAW. WITHOUT LIMITING THE GENERALITY OF THE FOREGOING, RISCO AND ITS LICENSORS DO NOT REPRESENT OR WARRANT THAT: (I) THE OPERATION OR USE OF THE PRODUCT WILL BE TIMELY, SECURE, UNINTERRUPTED OR ERROR-FREE; (ii) THAT ANY FILES, CONTENT OR INFORMATION OF ANY KIND THAT MAY BE ACCESSED THROUGH THE PRODUCT SHALL REMAIN SECURED OR NON DAMAGED. CUSTOMER ACKNOWLEDGES THAT NEITHER RISCO NOR ITS LICENSORS CONTROL THE TRANSFER OF DATA OVER COMMUNICATIONS FACILITIES, INCLUDING THE INTERNET, GSM OR OTHER MEANS OF COMMUNICATIONS AND THAT RISCO'S PRODUCTS, MAY BE SUBJECT TO LIMITATIONS, DELAYS, AND OTHER PROBLEMS INHERENT IN THE USE OF SUCH MEANS OF COMMUNICATIONS, RISCO IS NOT RESPONSIBLE FOR ANY DELAYS, DELIVERY FAILURES, OR OTHER DAMAGE RESULTING FROM SUCH PROBLEMS. RISCO WARRANTS THAT ITS PRODUCTS DO NOT, TO THE BEST OF ITS KNOWLEDGE, INFRINGE UPON ANY PATENT, COPYRIGHT, TRADEMARK, TRADE SECRET OR OTHER INTELLECTUAL PROPERTY RIGHT IN ANY EVENT RISCO SHALL NOT BE LIABLE FOR ANY AMOUNTS REPRESENTING LOST REVENUES OR PROFITS, PUNITIVE DAMAGES, OR FOR ANY OTHER INDIRECT. SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, EVEN IF THEY WERE FORESEEABLE OR RISCO HAS BEEN INFORMED OF THEIR POTENTIAL

EMC Compliance Statement:

Hereby, RISCO Group declares that this equipment is in compliance with the essential requirements and other relevant provisions of Directive 2014/30/EU.

For the CE Declaration of Conformity please refer to our website: www.riscogroup.com

Contacting RISCO

RISCO Group is committed to customer service and Product support. You can contact us through our website (www.riscogroup.com) or at the following telephone and fax numbers:

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FCC Information

FCC conditions: This device complies with part 15 of the FCC Rules.

Operation is subject to the following two conditions:

- This device may not cause harmful interference;
- This device must accept any interference received, including interference that may cause undesired operation.

FCC compliance:

This equipment has been tested and found to comply with the limits for a digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference.

This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communication. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

